DIR Contract Number: DIR-DCS-SCP-MSA-002

# Appendix 16 to Eleventh Amendment of Master Services Agreement



## Attachment to Data Center Services Service Component Provider Master Services Agreement DIR Contract NO. DIR-DCS-SCP-MSA-002

Between

The State of Texas, acting by and through the Texas Department of Information Resources

and

Atos IT Governmental Outsourcing Services, LLC (formerly called XBS Disposition Subsidiary Two, LLC)

Attachment 4-D Resource Baselines

May 31, 2016

# Change Log

CCR	Amendment	Date	Description of Change
CCR-18, CCR-19	Amendment 2	June 30, 2012	Changed "Consolidated File and Print" to "Enterprise File and Print"
			on all tabs
CCR-31	Amendment 3	September 28, 2012	Added "Courier" line item under Print and Mail Services, updated
			volumes for affected DCS Customers
			Added line items for O365 RUs (Exchange Plan 1, Exchange Plan 2,
			Office Suite E1, Kiosk Workers Plan 1, Educational Plan A3, Suite E3)
			and Hosted Secure RU to all tabs; updated volumes for affected DCS
			Customers
			Added Notes (a) and (b) to Consolidated RU Volumes tab
CCR-48	Amendment 6	January 31, 2013	Adjusted STM, Server Storage, and Remedy Licenses RU Baseline
			Units for Years 1-8 in all tabs to account for true-up
			Removed RUs by DIR Customer Stub Period tab
			Added line items for O365 G1 and G3 plans in all tabs
CCR-0052	Amendment 7	May 31, 2013	Updated Consolidated RU Volumes, RU by DIR Customer Year 1,
			Rollup, DMV, SOS, and TxDOT tabs to reflect Optical Storage RU true-
			ир
			Updated Consolidated RU Volumes, RU by DIR Customer Year 1,
			Rollup, DMV, HHSC, OAG-AL, OAG-CS, TDCJ, TxDOT, TWC, and TJJD
			tabs to fix broken band in IBM Offsite Tape Storage RU
CCR-0062	Amendment 8	June 28, 2013	Updated for Exadata changes RU by DIR Customer year 1 and Rollup
			Tabs updated. DMV, HHSC, OAGAL, OAGCS, SOS, TJJD, TWC and
			TXDOT tabs updated. IBM offsite tape storage and courier updated.
CCR-00116	Amendment 9	March 1, 2014	Updated all tabs to reflect addition of Appliances and T3R storage
			RUs; updated description of T3 and T3R storage to match Exhibit 4.
			Edited footnote (c) to reflect that Enterprise F/P instances are
			included in MSI instance counts
CCR-xxx	Amendment 11	May 11, 2016	Updated "Consolidated RU Volumes" tabs to reflect new RU
			volumes for STM, Remedy, and SLA RUs; edited footnote to include
			some utility servers

Category	Premise / Vendor	Resource Unit	Description	Year 6	Year 7	Year 8
Infra	Cons/Non-Cons	Hardware Maintenance - DIR Customer-Owned STM Servers		1,561	1,561	1,561
nfra	Cons/Non-Cons	Server Infrastructure (NW/FW)	Intel	4,118	4,118	4,118
nfra	Cons/Non-Cons	Server Infrastructure (NW/FW)	Unix	544	544	544
nfra	Cons/Non-Cons	O/S License	Windows	3,178	3,178	3,178
nfra	Cons/Non-Cons	O/S License	Linux - RedHat	523	523	523
nfra	Cons/Non-Cons	O/S License	Linux - SUSE	417	417	417
nfra nfra	Cons/Non-Cons Cons	O/S License	Unix	544	544	544
nfra nfra	Cons	SAN Storage	Tier 1 (Ultra High) Tier 2 (High)	420,958	420.059	420,958
Infra	Cons	SAN Storage SAN Storage	Tier 3 (Medium)	1,470,992	420,958 1,470,992	1,470,992
Infra	Cons	SAN Storage	Tier 4 (Low)	69,171	69,171	69,171
Infra	Non-Cons	SAN Storage	Customer Premise SAN	823,898	823,898	823,898
nfra	Cons/Non-Cons	Backup	Active	1,774,622	1,774,622	1,774,622
nfra	Cons/Non-Cons	Backup	Long-term Retention	976,665	976,665	976,665
nfra	Cons/Non-Cons	Backup	Non-Avamar	305,560	305,560	305,560
nfra	AWS	Storage	Market Rate	-	-	000,000
Infra	AWS	Backup	Market Rate			
Infra	Azure	Storage	Market Rate	_	_	_
Infra	Azure	Backup	Market Rate	_	_	_
Services	Non-Cons	Remote Server Break Fix	Per Server	1,550	1,550	1,550
Services	All	Storage Management	Storage Management	2,785,019	2,785,019	2,785,019
Services	Cons/Cloud	Storage Management	Storage Replication Mgmt	210,479	210,479	210,479
Services	All	Backup/Recovery Management	Active (<=31 days)	1,774,622	1,774,622	1,774,622
Services	All	Backup/Recovery Management	Long-term Retention (>31 days)	976,665	976,665	976,665
Services	Cons/Non-Cons	Backup/Recovery Management	Non-Avamar	305,560	305,560	305,560
Services	All	Backup	Off site tape	29,020	23,216	23,216
Services	AWS	Storage	Market Rate	-	-	-
Services	AWS	Backup	Market Rate		-	-
Services	Azure	Storage	Market Rate		-	-
Services	Azure	Backup	Market Rate		-	-
Services	All	OS Monitoring	Windows	3,178	3,178	3,178
Services	All	OS Monitoring	Linux	940	940	940
Services	All	OS Monitoring	UNIX	544	544	544
Services	Cons/Cloud	OS Management	Windows-Gold	1,013	1,013	1,013
Services	Cons/Cloud	OS Management	Windows-Silver	728	728	728
Services	Cons/Cloud	OS Management	Windows-Bronze	1,437	1,437	1,437
Services	Cons/Cloud	OS Management	Linux-Gold	281	281	281
Services	Cons/Cloud	OS Management	Linux-Silver	285	285	285
Services	Cons/Cloud	OS Management	Linux-Bronze	374	374	374
Services	Cons/Non-Cons	OS Management	Unix-Gold	151	151	151
Services	Cons/Non-Cons	OS Management	Unix-Silver	160	160	160
Services	Cons/Non-Cons	OS Management	Unix-Bronze	233	233	233
Services	All	Patching and Compliance MGMT	Windows	3,178	3,178	3,178
Services	All	Patching and Compliance MGMT	Linux	940	940	940
Services	All	Patching and Compliance MGMT	UNIX	544	544	544
Services	AWS/Azure	Cloud VDC Mgmt	Per Ex 4	-	-	-
Services	All	DBMS	Minimal Support	-	-	-
Services	All	DBMS	Partial Support	-	-	-
Services	All	DBMS	Full Support	675	675	675
Services	All	Middleware Management	Simple	4	4	4
Services	All	Middleware Management	Medium	49	49	49
Services	All	Middleware Management	Complex	211	211	211
Services	All	OS Clustering Management		261	261	261
Disaster Reco		Disaster Recovery	Full Test	258	258	258
Disaster Reco		Disaster Recovery	Customer Table Top Test	115	115	115
Network	Cons	Network - Optional Services	Load Balancing Mgmt	91	91	91
Network	Cons/Non-Cons	Network - Optional Services	Point to Point VPN	21	21	21
Network	Cons/Non-Cons	Network - Optional Services	End User VPN	490	490	490
Security	All	Base Security Services	EPS, Vulnerability, Logging, Event	4,662	4,662	4,662
Security	All	Optional Security Services	HIDS/HIPS	278	278	278
AMO	All	Cross Functional Services (No CSM, procurement, AMO ,PMO)	Fixed Fee per Ex 4	NA	NA	NA
AMO	All	Cross Functional Services (No CSM, procurement, AMO ,PMO)	Fixed Fee per Ex 4	NA	NA	NA
AMO	All	Cross Functional Services (CSM)	Fixed Fee per Ex 4	NA	NA	NA
AMO	All	Project Pool	Fixed Fee per Ex 4	NA	NA	NA
AMO	All	Datacenter charge	Fixed Fee per Ex 4	NA	NA	NA

Agency: Consolidated Enterprise (excludes ASU volumes - see last tab)

Resource Description	Units	Stub Period	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8
rame Services										
ВМ										
CPU Hour	CPU Hour	4,639	4,639	4,639	4,639	4,639	4,639	4,639	4,639	4,63
CPU Hour - Specialty Engine	CPU Hour	139	139	139	139	139	139	139	139	13
IBM Mainframe Allocated Application DASD	GB	24,249	24,249	24,249	24,249	24,249	24,249	24,249	24,249	24,24
IBM Application Tapes in Storage - VTS	GB	218,392	218,392	218,392	218,392	218,392	218,392	218,392	218,392	218,39
IBM Offsite Tape Storage	Tape/Reel	1,819	1,185	1,185	1,185	1,185	1,185	1,185	1,185	1,18
and Mail Services										
	lmagaa	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560	17,578,56
Print Images Mailing Insertions	Images Inserts	3,308,796	3,308,796	3,308,796	3,308,796	3,308,796	3,308,796	3,308,796	3,308,796	3,308,79
Courier	Jobs Delivered	25,725	8,300	8,300	8,300	8,300	8,300	8,300	8,300	8,3
Oddici	0003 Delivered	20,720	0,000	0,000	0,000	0,000	0,000	0,000	0,000	0,0
er Services										
Service Tier Matrix										
Consolidated Data Centers Support (ADC/SDC)										
tel (Wintel, Novell, Linux, non-Unix)										
Gold	Instance	374	369	470	571	673	719			
Silver	Instance	501	376	479	581	684	731			
Bronze	Instance	291	449	633	817	1,001	1,085			
NIX										
Gold	Instance	283	122	135	147	160	166			
Silver	Instance	194	137	165	193	221	234			
Bronze	Instance	75	93	107	121	136	142			
on-Consolidated Support (non ADC/SDC)										
itel (Wintel, Novell, Linux, non-Unix)										
Gold	Instance	609	485	384	283	181	135			
Silver	Instance	1,065	601	476	350	225	167			
Bronze	Instance	1,063	1,065	843	620	398	296			
NIX										
Gold	Instance	188	61	48	36	23	17			
Silver	Instance	242	134	106	78	50	37			
Bronze	Instance	97	68	54	40	25	19			
otal Service Tier Matrix Instances		4,983	3,960	3,899	3,838	3,777	3,749			
Itility Servers										
Email Accounts - Consolidated	Accounts	7,574	580	580	580	580	580	580	580	5
Email Accounts - Consolidated  Email Accounts - Remote	Accounts	27,924	9.922	9.922	9,922	9.922	9,922	9,922	9,922	9,9
O365 - Exchange Plan 1 (b)	Accounts	-	12,625	12,625	12,625	12,625	12,625	12,625	12,625	12,6
O365 - Exchange Plan 2 (b)	Accounts		110	110	12,625	110	12,625	110	110	12,0
O365 - Exchange Flan 2 (b) O365 - Office Suite E1 (b)	Accounts		3,260	3.260	3,260	3,260	3,260	3,260	3,260	3,2
O365 - Office Suite G1 (b)	Accounts		3,200	3,200	3,260	3,260	3,200	3,200	3,200	3,2
O365 - Kiosk Workers Plan 1 (b)	Accounts	-	3.015	3.015	3.015	3,015	3,015	3,015	3,015	3.0
0000 - NIOSK WOLKELS FIALL L (D)	Accounts	-	3,013	3,013	3,013	3,013	3,013	3,013	3,013	3,0

Resource Description	Units	Stub Period	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8
O365 - Suite E3	Accounts	-	-	-	-	-	-	-	-	
O365 - Suite G3	Accounts	-	-	-	-	-	-	-	-	
Hosted Secure	Accounts	-	6,500	6,500	6,500	6,500	6,500	6,500	6,500	6,5
Appliance RU	Instances	-	-	-	-	-	46	46	46	
Enterprise File and Print	Instances	-	-	-	-	-	32	32	32	

Server Storage										
Consolidated Data Centers (ADC/SDC)										
Enterprise Storage										
Tier 1 - Mission Critical - High Speed	GB	-	21,903	27,745	33,588	39,431	42,352			
Tier 2 - Business Critical	GB	50,141	472,484	575,732	678,979	782,227	833,851			
Tier 3 - Archive - Online, Long Term Retention	GB	-	40,553	66,510	92,467	118,424	131,403			
Tape and Backup										
Server Tape Stored - TSM	GB Stored	903,817	3,370,380	3,412,997	3,455,614	3,498,231	3,519,540			
Offsite Tape Storage	Tapes	11,792	13,825	25,084	36,343	47,603	53,232			
Non-Consolidated Service Locations										
Disk Storage										
Dedicated and Shared	GB	1,240,143	664,964	529,916	394,869	259,821	192,298			
Tape and Backup										
Server Tape Stored - TSM	GB Stored	370,809	1,190,746	1,148,129	1,105,511	1,062,894	1,041,586			
(a) Server Tape - Other	GB Writes	1,589,485	1,195,874	1,195,874	1,195,874	1,195,874	1,195,874			
Offsite Tape Storage	Tapes	51,529	59,497	48,238	36,979	25,719	20,090			
Other Storage										
Optical	GB	134	83	83	83	83	83	83	83	83
Miscellaneous Server Services										
Hardware Services Charges (HSC)	N/A	N/A	N/A	N/A						

Mis	cellaneous Server Services										
	Hardware Services Charges (HSC)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Software Charge (SSC)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Hardware Maintenance - DIR Customer-Owned STM Servers	Server	4,495	4,046	3,147	2,248	1,349	450			-

Services										
CPU Hour	CPU Hour	4,778	4,778	4,778	4,778	4,778	4,778	4,778	4,778	4,778
Print Images	Images	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560	17,578,560
STM Server Instances	Instances	4,983	3,960	3,899	3,838	3,777	3,749	4,784	4,784	4,784
DIR Customer Support	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Chargeback Users	Users	162	162	162	162	162	162	162	162	162
Remedy Licenses	Licenses	100	132	132	132	132	200	200	200	200
SCP Service Level Measures	Measures	86	86	86	86	86	83	83	83	83
Program Management	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

<sup>(</sup>a) No assumption has been made regarding Transformation of the Server Tape - Other RU volumes. It is assumed that this baseline volume would be reduced as a result of Transformation with an increase in Consolidated Server Tape Stored - TSM RU volumes. However, it has not been determined how the volumes would convert from Other to TSM at this point.

<sup>(</sup>b) These email volumes are based off of the initial timeline of planned migrations for all agencies expecting to move to O365 and show the agencies on their future email platform for the year in which they migrated over.

<sup>(</sup>c.) \* STM Server Instances includes Exadata Instances, Enterprise File and Print Instances, Remote File Instances, Non-Consolidated SCCM Support, Appliances, Cloud Storage Virtual Instances and OS Management Instances.

<sup>(</sup>d) Courier volumes are 25,725 for first 10 months and 8,300 for final two months of FY1

<sup>(</sup>e) Volumes for Tier 3R are calculated monthly in accordance with the provisions of **Exhibit 4.** 

Agency: Consolidated Enterprise

Year 1

	Resource Description	Units	DADS	DARS	DFPS	DIRA	DIRTXO	DMV	DSHS	HHSC	НРС	OAGAL	OAGCS	PUC	RRC	sos	TABC	TCEQ	TDA	TDCJ	TDI
Mainfra	ime Services	Onico	BABO	D71110	5110	Direct	DIKTAG	Dilliv	20110	111100	0	OTTOTIL	071000	. 00	mo	000	17120	1024	15/1	1500	151
IBN																					
1	CPU Hour	CPU Hour	-	-	-	-	-	81	-	363	-	16	657	-	30	-	-	-	-	1,511	-
	CPU Hour - Specialty Engine	CPU Hour	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	IBM Mainframe Allocated Application DASD	GB	-	-	-	-	_	231	-	287	-	75	14,516	-	382	-	-	-	-	4,013	-
	IBM Application Tapes in Storage - VTS	GB	-	-	-	-	-	8.082	-	7.478	-	462	61,511	-	1,725	-	-	-	-	32,653	-
	IBM Offsite Tape Storage	Tape/Reel	-	-	-	-	-	5	-	153	-	109	34	-	-	-	-	-	-	20	-
rint ar	nd Mail Services																				
illit al		les e e e e						0.770.050	70.500	7 000 004		04.4.050			400 457				44.000	504.540	200 040
	Print Images	Images	-	-	-	-	-	2,779,350	72,502	7,220,001	-	214,658	-	-	186,157	-	-	-	44,936		309,918
	Mailing Insertions	Inserts	-	-	-	-	-	-	-	1,492,999	-	-	-	-	21,748	-	-	-	11,859	-	70,840
	Courier	Jobs Delivered	-	-	-	-	-	111	270	274	-	2,999	-	-	2,739	-	-	-	3	-	1,222
erver	Services																				
	rvice Tier Matrix																				
Coi	nsolidated Data Centers Support (ADC/SDC)																				
	el (Wintel, Novell, Linux, non-Unix)																				
	Gold	Instance	25	-	11	-	5	14	61	67	-	13	30	10	-	-	-	28	-	2	37
	Silver	Instance	40	19	15	8	-	7	8	73	4	13	54	1	8	_	-	21	-	5	8
	Bronze	Instance	14	13	-	12	_	3	131	10	-	21	53	1	3	-	23	15	-	37	18
UN															Ţ						
	Gold	Instance	1	-	8	-	43	4	4	11	-	-	18	-	-	-	-	1	-	-	3
	Silver	Instance	3	2			-	2	-	34	-	9	62	-	-	_	_	-	-	6	4
	Bronze	Instance	1		-	1	11	-	6	3	-	-	35	-	4	-	-	-	-	3	6
No	n-Consolidated Support (non ADC/SDC)					-									-						
	el (Wintel, Novell, Linux, non-Unix)																				
	Gold	Instance	15	-	5	-	-	2	165	18	-	-	9	3	-	3	-	122	-	2	1
	Silver	Instance	24	3	_	-	_	10	151	149	-	20	10	1	23	12	-	72		4	1
	Bronze	Instance	20	6	27	_	_	14	192	73	-	3	4	2	11	7	-	34		89	5
UN		motarioo	20						102	7.0		U				•		01		00	Ü
0.1	Gold	Instance	_	-	-	-	-	1	2	11	-	1	7	_	-	2	_	9	-	-	-
	Silver	Instance	_	7		_	_	- '	-	73	-	- '	6	_	14		<u> </u>	7		_	-
	Bronze	Instance	_	1		-	_	1	1	14	-	_		_	14	3	<u> </u>	1	<del> </del> -	2	2
	Total Service Tier Matrix Instances	instance	143	51	74		59	58	721	536	4	80	288	18	77	27	23	310		150	85
	Total Colvido Hol Mathy Motalioso		1.10	01			00	00	,	000			200	10				010	1	100	00
Uti	lity Servers																				
	Email Accounts - Consolidated	Accounts	-	-	-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-
	Email Accounts - Remote	Accounts	-	-	-	-	-	-		-	-	-	-	222	752	255	654	-	-	6,585	-
	O365 - Exchange Plan 1	Accounts	-	-	-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-
	O365 - Exchange Plan 2	Accounts	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	O365 - Office Suite E1	Accounts	-	-	-	-	-	800	-	-	-	-	-	-	-	-	-	-	-	-	1,775
	O365 - Office Suite G1	Accounts	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	O365 - Kiosk Workers Plan 1	Accounts	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	O365 - Educational Plan A3	Accounts	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	O365 - Suite E3	Accounts	-	-	-	-	-	-	-	-	-	-	-	-	-	_	-	-	-	-	-
	O365 - Suite G3	Accounts	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Hosted Secure	Accounts	_	-	-	l -	-	_	-	-	-	2,100	4.400	-	_	-	-	-	-	- 1	-

Resource Description	Units	DADS	DARS	DFPS	DIRA	DIRTXO	DMV	DSHS	ннѕс	HPC	OAGAL	OAGCS	PUC	RRC	sos	TABC	TCEQ	TDA	TDCJ	TDI
Enterprise File and Print	Instance	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Server Storage																				
Consolidated Data Centers (ADC/SDC)																				
Enterprise Storage																				
Tier 1 - Mission Critical - High Speed	GB	584	-	-	-	-	-	292	11,063	-	-	1,503	-	-	-	-	451	-	-	-
Tier 2 - Business Critical	GB	30,451	6,484	44,207	5,751	12,162	2,876	47,892	103,184	1,213	42,042	49,869	1,133	2,399	-	3,737	13,555	-	5,056	39,909
Tier 3 - Slow I/O Limited Transaction	GB	300	-	772	-	2,750	731	11,768	2,045	-	2,831	6,630	-	-	-	1,090	2,083	-	3,026	-
Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Tape and Backup																				
Server Tape Stored - TSM	GB Stored	62,970	59,973	126,672	20,136	-	-	237,301	1,322,957	1,601	142,590	105,829	4,007	23,732	7,735	86,124	575,065	-	24,382	53,618
Offsite Tape Storage	Tapes	145	501	4,015	-	396	-	677	4,140	3	572	316	32	57	-	299	307	-	120	524
Non-Consolidated Service Locations																				
Disk Storage																				
Dedicated and Shared	GB	27,072	6,637	9,002	-	-	6,533	121,330	75,242	-	5,523	11,008	2,774	3,775	18,934	-	80,422	-	21,457	1,555
Tape and Backup																				
Server Tape Stored - TSM	GB Stored	5,081	291	-	9,260	-	-	357,625	-	-	5,576	2,881	111	1,230	60,145	5,665	69,402	-	12,905	70,186
Server Tape - Other	GB Writes	96,086	97,675	8,591	622	31,361	-	264,528	213,672	-	5,064	14,424	8,585	22,596	-	2,788	8,050	-	23,776	7,865
Offsite Tape Storage	Tapes	899	1,057	-	81	624	-	12,597	5,462	-	1,456	291	146	5,213	1,097	55	2,440	-	367	113
Other Storage																				
Optical Storage	GB	-	-	-	-	-	-	-	-	-	-	-	-	-	83	-	-	-	-	-
Miscellaneous Server Services																				
Hardware Services Charges (HSC)	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Software Charge (SSC)	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hardware Maintenance - DIR Customer-Owned STM Servers	N/A	-	-	-	-	-	-	-	-	-	-	-	-	-	•	-	-	-	-	-
Appliances	Appliance	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Agency: Consolidated Enterprise

Year 1

Resource Description	TDLR	TxDOT	TEA	TFC	THECB	TPWD	TSLAC	TVC	TWC	TJJD	WDB	ASU	Total
frame Services													
IBM													
CPU Hour	-	235	-	-	-	-	-	-	1,737	9	-	-	4,639
CPU Hour - Specialty Engine	-	-	-	-	-	-	-	-	139	-	•	-	139
IBM Mainframe Allocated Application DASD	-	1,536	628	-	-	-	-	-	2,453	129	-	-	24,249
IBM Application Tapes in Storage - VTS	-	12,122	-	-	-	-	-	-	93,819	540	-	-	218,392
IBM Offsite Tape Storage	-	687	-	-	-	-	-	-	44	133	-	-	1,185
t and Mail Services													
Print Images	-	-	20,365	38,969	113,981	-	-	-	6,073,182	-	-	-	17,578,560
Mailing Insertions	-	-	-	-	90,131	-	-	-	1,621,219	-	-	-	3,308,796
Courier	-	-	352	-	134	-	-	-	196	-	-	-	8,300
er Services													
Service Tier Matrix													
Consolidated Data Centers Support (ADC/SDC)													
Intel (Wintel, Novell, Linux, non-Unix)													
Gold	-	-	27	2	21	1	-	3	-	12	-	1	370
Silver	10	49	14	-	8	10	-	-	-	1	-	10	386
Bronze	1	9	29	7	16	7	13	-	-	13	-	-	449
INIX													
Gold	-	-	5	-	2	1	-	-	21	-	•	10	132
Silver	-	4	-	-	1	1	-	-	-	-	-	17	154
Bronze	-	1	-	-	-	-	-	-	22	-	-	-	93
Ion-Consolidated Support (non ADC/SDC)													
ntel (Wintel, Novell, Linux, non-Unix)													
Gold	-	14	92	-	2	-	-	-	23	7	2	-	485
Silver	-	31	20	-	1	15	-	-	34	5	15	-	601
Bronze	1	463	33	1	6	23	1	-	26	11	13	-	1,065
JNIX													
Gold	-	3	18	-	-	6	-	-	1	-	-	-	61
Silver	-	5	14	-	-	6	-	-	2	-	-	-	134
Bronze	-	8	8	-	-	12	-	-	1	-	-	-	68
Total Service Tier Matrix Instances	12	587	260	10	57	82	14	3	130	49	30	38	3,998
Utility Servers													
Email Accounts - Consolidated	-	-	-	-	337	-	243	-	-	-	-	1,658	2,238
Email Accounts - Remote	-	-	1,454	-	-	-	-	-	-	-	-	-	9,922
O365 - Exchange Plan 1	-	9,400	-	-	-	3,000	-	225	-	-	-	-	12,625
O365 - Exchange Plan 2	-	100	-	-	-	-	-	-	-	-	10	-	110
O365 - Office Suite E1	360	-	-	-	-	-	-	-	-	-	325	-	3,260
O365 - Office Suite G1	-	-	-	-	-	-	-	-	-	-	-	-	-
O365 - Kiosk Workers Plan 1	-	3,000	-	-	-	-	-	15	-	-	-	-	3,015
O365 - Educational Plan A3	-	-	-	-	-	-	-	-	-	-	-	-	-
O365 - Suite E3	-	-	•	•	-	-	-	-	-	-	ì	-	-
O365 - Suite G3	-	-	-	-	-	-	-	-	-	-	-	-	-
Hosted Secure	-	-	-	-	-	-	-	-	-	-	-	-	6,500

Recourse Description	TDLR	TxDOT	TEA	TFC	THECR	TPWD	TSLAC	TVC	TWC	TJJD	WDB	ASU	Total
Resource Description	IDLK	IXDOI	ILA	IFC	INECE	IFWD	ISLAC	140	IWC	1330	WDB	ASU	TOtal
Enterprise File and Print	7 -	_	_	_	_	_	_	_	_	-	_	_	_

Server Storage													
Consolidated Data Centers (ADC/SDC)													
Enterprise Storage													
Tier 1 - Mission Critical - High Speed	80	73	1,261	-	-	-	-	124	6,471	-	-	-	21,903
Tier 2 - Business Critical	3,492	11,786	7,448	1,116	15,842	3,804	4,291	127	6,155	6,504	-	12,000	484,484
Tier 3 - Slow I/O Limited Transaction	600	62	5,738	-	-	-	-	-	ı	125	-	-	40,553
Tier 3R - Slow I/O Limited Transaction with replicated copy	-	-	-	-	-	-	-	-	-	-	-	-	-
Tape and Backup													
Server Tape Stored - TSM	19,699	184,397	53,739	1,108	79,869	35,344	7,028	3,382	38,998	92,126	-	53,685	3,424,065
Offsite Tape Storage	36	510	185	16	246	188	34	8	93	405	-	260	14,085
Non-Consolidated Service Locations													
Disk Storage													
Dedicated and Shared	1,196	100,979	55,303	36	526	14,460	1,321	-	69,485	2,104	28,291	-	664,964
Tape and Backup													
Server Tape Stored - TSM	-	128	512,143	1,826	15,991	4,713	6,065	-	48,100	1,421	-	-	1,190,746
Server Tape - Other	1,484	194,446	74,682	-	3,132	69,303	-	-	-	14,643	32,500	54,402	1,250,277
Offsite Tape Storage	885	10,933	10,895	-	2,689	1,169	-	-	395	161	472	-	59,497
Other Storage													
Optical Storage	-	-	-	-	-	-	-	-	-	-	-	-	83
Miscellaneous Server Services													
Hardware Services Charges (HSC)	-	-	-	-	-	-	-	-	-	-	-	-	-
Software Charge (SSC)	-	-	-	-	-	-	-	-	-	-	-	-	-
Hardware Maintenance - DIR Customer-Owned STM Servers	-	-	-	-	-	-	-	-	-	-	-	-	-
Appliances	-	-	-	-	-	-	-	-	-	-	-	-	-

Agency: Consolidated Enterprise

nfran	Resource Description ne Services	Units	Stub Period	Year 1
IBM				
	CPU Hour	CPU Hour	4,623	4,
	CPU Hour - Specialty Engine	CPU Hour	139	
	IBM Mainframe Allocated Application DASD	GB	24,174	24,
	IBM Application Tapes in Storage - VTS	GB	217,930	218,
	IBM Offsite Tape Storage	Tape/Reel	1,819	1,

Print and	d Mail Services			
-	Print Images	Images	17,578,560	17,578,560
	Mailing Insertions	Inserts	3,308,796	3,308,796
	Courier	Jobs Delivered	25,725	8,300

erver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	374	369
Silver	Instance	501	376
Bronze	Instance	291	449
UNIX			
Gold	Instance	283	122
Silver	Instance	194	137
Bronze	Instance	75	93
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	609	485
Silver	Instance	1,065	601
Bronze	Instance	1,063	1,065
UNIX			
Gold	Instance	188	61
Silver	Instance	242	134
Bronze	Instance	97	68
Total Service Tier Matrix Instances		4,983	3,960

Email Accounts - Consolidated	Accounts	7,574	580
Email Accounts - Remote	Accounts	27,924	9,92
O365 - Exchange Plan 1	Accounts	-	12,62
O365 - Exchange Plan 2	Accounts	-	11
O365 - Office Suite E1	Accounts	-	3,26
O365 - Office Suite G1	Accounts	-	-
O365 - Kiosk Workers Plan 1	Accounts	-	3,01
O365 - Educational Plan A3	Accounts	-	-
O365 - Suite E3	Accounts	-	-
O365 - Suite G3	Accounts	-	-
Hosted Secure	Accounts	-	6,50
Enterprise File and Print	Instances	-	-

Server Storage			
Consolidated Data Centers (ADC/SDC)			
Enterprise Storage			
Tier 1 - Mission Critical - High Speed	GB	-	21,903
Tier 2 - Business Critical	GB	50,141	472,484
Tier 3 - Slow I/O Limited Transaction	GB	-	40,553
Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	-
Tape and Backup			
Server Tape Stored - TSM	GB Stored	903,817	3,370,380
Offsite Tape Storage	Tapes	11,792	13,825
Non-Consolidated Service Locations			
Disk Storage			
Dedicated and Shared	GB	1,240,143	664,964
Tape and Backup			
Server Tape Stored - TSM	GB Stored	370,809	1,190,746
Server Tape - Other	GB Writes	1,589,485	1,195,874
Offsite Tape Storage	Tapes	51,529	59,497
Other Storage			
Optical	GB	134	83

Miscellaneous Server Services			
Hardware Services Charges (HSC	N/A	-	-
Software Charge (SSC)	N/A	-	-
Hardware Maintenance - DIR Customer-Owned STM Servers	N/A	-	-
Appliances	Appliance	-	-

Agency: DADS

Resource Description	Units	Stub Period	Year 1
inframe Services			
IBM			
CPU Hour	CPU Hour	-	-
CPU Hour - Specialty Engine	CPU Hour		
IBM Mainframe Allocated Application DASD	GB	-	-
IBM Application Tapes in Storage - VTS	GB	-	-
IBM Offsite Tape Storage	Tape/Reel	-	_
int and Mail Services			
Print Images	Images	-	-
Mailing Insertions	Inserts	-	-
Courier	Jobs Delivered	-	-
rver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	20	
Silver	Instance	43	
Bronze	Instance	14	
UNIX			
Gold	Instance	3	
Silver	Instance	7	
Bronze	Instance	2	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	4	
Silver	Instance	35	
Bronze	Instance	4	
UNIX			
Gold	Instance	0	-
Silver	Instance	0	-
Bronze	Instance	0	-
Total Service Tier Matrix Instances		132	1.
Utility Servers			
Email Accounts - Consolidated	Accounts		_
Email Accounts - Remote	Accounts	_	
O365 - Exchange Plan 1	Accounts	_	
O365 - Exchange Plan 2	Accounts	_	
O365 - Office Suite E1	Accounts	_	
O365 - Office Suite E1	Accounts	+	<u>-</u>
O365 - Kiosk Workers Plan 1	_	-	-
O365 - Klosk Workers Flati 1	Accounts		
	Accounts	-	-
O365 - Suite E3	Accounts	-	-
O365 - Suite G3	Accounts	-	-
Hosted Secure	Accounts	-	-
Enterprise File and Print	Instance	-	-
Server Storage			
Consolidated Data Centers (ADC/SDC)			
Enterprise Storage			
Tier 1 - Mission Critical - High Speed	GB	-	5
Tier 2 - Business Critical	GB	-	30,4
Tier 3 - Slow I/O Limited Transaction	GB	-	3
Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	-
Tape and Backup			
Server Tape Stored - TSM	GB Stored	61,854	62,9
Offsite Tape Storage	Tapes	183	1
Non-Consolidated Service Locations			
Disk Storage			
Dedicated and Shared	GB	48,374	27,0
Tape and Backup			
Server Tape Stored - TSM	GB Stored	-	5,0
Server Tape - Other	GB Writes	28,112	96,0
	Tapes	827	8
Offsite Tape Storage			
Offsite Tape Storage Other Storage			
Other Storage	GB	-	-
	GB	-	-
Other Storage	GB	-	-
Other Storage Optical Storage	GB N/A	-	<u>-</u>
Other Storage Optical Storage  Miscellaneous Server Services			- - -
Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	N/A	-	-

Agency: DARS

Resource Description	Units	Stub Period	Year 1
nframe Services			
IBM	OPILLI	_	
CPU Hour CPU Hour - Specialty Engine	CPU Hour CPU Hour	-	
IBM Mainframe Allocated Application DASD	GB	_	
IBM Application Tapes in Storage - VTS	GB	-	
IBM Offsite Tape Storage	Tape/Reel	-	
t and Mail Services	lana man	-	
Print Images	Images	-	
Mailing Insertions Courier	Inserts Jobs Delivered	-	
Counci	GODO DENVETCO		
ver Services			
Service Tier Matrix	_		
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix) Gold	Instance	12	
Silver	Instance Instance	13 5	
Bronze	Instance	13	
UNIX	iristance	13	
Gold	Instance	3	
Silver	Instance	3	
Bronze	Instance	-	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	5	-
Silver	Instance	2	
Bronze	Instance	148	
UNIX			
Gold	Instance	4	
Silver	Instance	5	
Bronze	Instance	2	
Total Service Tier Matrix Instances		203	
Utility Servers	1 4		
Email Accounts - Consolidated	Accounts	-	-
Email Accounts - Remote	Accounts	-	
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 1 O365 - Exchange Plan 2	Accounts Accounts	-	-
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1	Accounts Accounts Accounts		-
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1	Accounts Accounts Accounts Accounts		- - -
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1	Accounts Accounts Accounts Accounts Accounts	- - -	- - - -
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3	Accounts Accounts Accounts Accounts Accounts Accounts Accounts		- - - -
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3	Accounts Accounts Accounts Accounts Accounts Accounts Accounts Accounts Accounts	- - -	- - - - -
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite G3	Accounts		-
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3	Accounts Accounts Accounts Accounts Accounts Accounts Accounts Accounts Accounts		-
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print	Accounts		- - - - - -
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print	Accounts		-
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC)	Accounts		-
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage	Accounts		- - - - - -
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed	Accounts		-
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical	Accounts General Control Control General		
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction	Accounts Instance		
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	Accounts General Control Control General		
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy Tape and Backup	Accounts General Gen		6,44
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM	Accounts General Gen	- - - - - - - - - - - - - - - - - - -	6,4
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy Tape and Backup Server Tape Storage  Server Tape Stored - TSM Offsite Tape Storage	Accounts General Gen		6,4
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations	Accounts General Gen	- - - - - - - - - - - - - - - - - - -	6,4
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy Tape and Backup Server Tape Storage  Server Tape Stored - TSM Offsite Tape Storage	Accounts General Gen	- - - - - - - - - - - - - - - - - - -	6,4
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Storage  Non-Consolidated Service Locations Disk Storage	Accounts GB	- - - - - - - - - - - - - - - - - - -	
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared	Accounts GB	- - - - - - - - - - - - - - - - - - -	
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Storage  Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup	Accounts Instance	- - - - - - - - - - - - - - - - - - -	6,44
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Offsite Tape Astrony Dedicated and Shared Tape and Backup Server Tape Stored - TSM	Accounts GB		6,4 59,9,9 5 6,66 2
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM	Accounts Taccounts Accounts Ac		6,44
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Office Suite G1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM	Accounts Taccounts Accounts Ac		6,4 59,9,9 5 6,66 2
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Griss Workers Plan 1 O365 - Suite E3 O365 - Suite B3 O365 - Kiosk Wo Linder B3 O565 - Kio	Accounts Instance  GB		6,4 59,9,9 5 6,66 2
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Suite E3 O365 - Suite E3 O365 - Suite E3 O365 - Suite E3 O365 - Suite B3 O365 - Kiosk Wole B3 O365 - K	Accounts Instance  GB		6,4 59,9,9 5 6,66 2
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3 O365 - Suite E3 O365 - Suite E3 O365 - Suite E3 O365 - Suite E3 O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape Storage Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	Accounts Instance  GB		6,4 59,9,9 5 6,6 2 97,6 1,0
O365 - Exchange Plan 1 O365 - Exchange Plan 2 O365 - Office Suite E1 O365 - Office Suite E1 O365 - Kiosk Workers Plan 1 O365 - Suite E3 O365 - Suite E3 O365 - Suite E3 O365 - Suite E3 O365 - Suite B3 O365 - Kiosk Wole B3 O365 - K	Accounts Instance  GB		6,4 59,9,9 5 6,66 2

Agency: DFPS

·6	Resource Description	Units	Stub Period	Year
nframe S	Services			
	J Hour	CPU Hour	-	
	J Hour - Specialty Engine	CPU Hour		
	Mainframe Allocated Application DASD	GB	-	
IBM	Application Tapes in Storage - VTS	GB	-	
IBM	Offsite Tape Storage	Tape/Reel	-	
t and Ma	ail Services			
	t Images	Images	-	
Mail Cou	ing Insertions rier	Inserts Jobs Delivered	-	
		'		
er Servi Service	Tier Matrix			
Consolid	lated Data Centers Support (ADC/SDC)			
	itel, Novell, Linux, non-Unix)			
Gold		Instance	8	
Silve		Instance	32	
Bror UNIX	128	Instance	-	
Gold	1	Instance	14	
Silve		Instance	6	
Bror		Instance	-	
	solidated Support (non ADC/SDC)			
	itel, Novell, Linux, non-Unix)			
Gold	d	Instance	5	
Silve	er	Instance	23	
Bror	nze	Instance	-	
UNIX				
Gold		Instance	-	
Silve		Instance	-	
	al Service Tier Matrix Instances	Instance	- 88	
			00	
Utility S			ı	
	ail Accounts - Consolidated	Accounts	-	
	ail Accounts - Remote	Accounts		
	5 - Exchange Plan 1 5 - Exchange Plan 2	Accounts Accounts	-	
	5 - Office Suite E1	Accounts	-	
	5 - Office Suite G1	Accounts	-	
	5 - Kiosk Workers Plan 1	Accounts	-	
O36	5 - Educational Plan A3	Accounts	-	
O36	5 - Suite E3	Accounts	-	
O36	5 - Suite G3	Accounts	-	
	ted Secure	Accounts	-	
Ente	erprise File and Print	Instance	-	
Server S				
	lated Data Centers (ADC/SDC) se Storage			
	1 - Mission Critical - High Speed	GB	-	
	2 - Business Critical	GB	-	44,
	3 - Slow I/O Limited Transaction	GB	-	, ,
	3R - Slow I/O Limited Transaction with replicated copy	GB	-	
Tape and				
	ver Tape Stored - TSM	GB Stored	38,447	126,
	ite Tape Storage	Tapes	3,435	4,
	solidated Service Locations			
Disk Sto		CD	40.044	_
	icated and Shared	GB	42,944	9,
Tape and	•	CD Ct		
	/er Tape Stored - TSM	GB Stored	- 35.086	0
	ver Tape - Other ite Tape Storage	GB Writes Tapes	35,986	8,
Other Sto		rapes	-	
	cal Storage	GB	_	
	•	1 00	-	
	aneous Server Services			
Hard	dware Services Charges (HSC	N/A	-	
Hard Soft	dware Services Charges (HSC ware Charge (SSC) dware Maintenance - DIR Customer-Owned STM Servers	N/A N/A N/A	-	

Agency: DIR-A

	Resource Description	Units	Stub Period	Year '
nfram IBM	e Services			
	CPU Hour	CPU Hour	-	
_	CPU Hour - Specialty Engine	CPU Hour		
	BM Mainframe Allocated Application DASD	GB	-	
II	BM Application Tapes in Storage - VTS	GB	-	
П	BM Offsite Tape Storage	Tape/Reel	-	
t and	Mail Services			
F	Print Images	Images	-	
_	Mailing Insertions Courier	Inserts Jobs Delivered	-	
		JOBS Delivered		
	ervices			
	ice Tier Matrix  Didated Data Centers Support (ADC/SDC)			
	Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	6	
S	Silver	Instance	11	
	Bronze	Instance	5	
UNIX				
_	Gold	Instance	1	
_	Silver	Instance	1	
	Bronze	Instance	2	
	Consolidated Support (non ADC/SDC)			
	Wintel, Novell, Linux, non-Unix)	la of	_	
_	Gold Bilver	Instance	0	
-		Instance	2	
UNIX	Bronze	Instance	۷ ا	
-	Gold	Instance	2	
_	Silver	Instance	1	
-	Bronze	Instance	3	
_	Total Service Tier Matrix Instances		34	
		•		
	y Servers Email Accounts - Consolidated	Accounts		
_	Email Accounts - Consolidated	Accounts	-	
_	D365 - Exchange Plan 1	Accounts	-	
_	D365 - Exchange Plan 2	Accounts	-	
_	D365 - Office Suite E1	Accounts	_	
_	D365 - Office Suite G1	Accounts	_	
_	D365 - Kiosk Workers Plan 1	Accounts	_	
	D365 - Educational Plan A3	Accounts	-	
_	0365 - Suite E3	Accounts	-	
_	0365 - Suite G3	Accounts	-	
_	Hosted Secure	Accounts	-	
_	Enterprise File and Print	Instance	-	
Serve	er Storage			
	olidated Data Centers (ADC/SDC)			
	prise Storage			
_	Fier 1 - Mission Critical - High Speed	GB	-	
_	Fier 2 - Business Critical	GB	4,455	5,
	Fig. 3P. Slow I/O Limited Transaction	GB CB	-	
_	Fier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
	and Backup	CD Ctorod	20.640	20
	Server Tape Stored - TSM  Offsite Tape Storage	GB Stored Tapes	32,612 103	20,
	Consolidated Service Locations	Тарез	103	
	Storage			
	Dedicated and Shared	GB	4,455	
	and Backup		.,	
	Server Tape Stored - TSM	GB Stored	-	9,2
Ģ	Server Tape Glored - Tolki	GB Writes	9,601	
		_	102	•
S		Tabes	.02	
9	Offsite Tape Storage	Tapes		
Other		GB	-	
Other	Offsite Tape Storage Storage Optical Storage		-	
Other	Offsite Tape Storage Storage Optical Storage ellaneous Server Services	GB	-	
Other	Offsite Tape Storage Storage  Optical Storage  ellaneous Server Services  Hardware Services Charges (HSC	GB N/A		
Other C	Offsite Tape Storage Storage Optical Storage ellaneous Server Services	GB	-	

Agency: DIR-TXO

Resource Description	Units	Stub Period	Year
nframe Services			
IBM CPU Hour	CPU Hour	_	
CPU Hour - Specialty Engine	CPU Hour	-	
IBM Mainframe Allocated Application DASD	GB	-	
IBM Application Tapes in Storage - VTS	GB	-	
IBM Offsite Tape Storage	Tape/Reel	-	
t and Mail Services			
Print Images	Images	-	
Mailing Insertions	Inserts	-	
Courier	Jobs Delivered	-	
ver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	5	
Silver	Instance	-	
Bronze  UNIX	Instance	1	
Gold	Instance	53	
Silver	Instance	-	
Bronze	Instance	8	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	-	
Silver	Instance	-	
Bronze	Instance	-	
UNIX			
Gold	Instance	-	
Silver	Instance	-	
Bronze Total Service Tier Matrix Instances	Instance	- 67	
Total Service Hel Matrix Historices	ļ	67	
Utility Servers			
Email Accounts - Consolidated	Accounts	-	
Email Accounts - Remote	Accounts	-	
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 2 O365 - Office Suite E1	Accounts	-	
O365 - Office Suite E1	Accounts Accounts	-	
O365 - Kiosk Workers Plan 1	Accounts	-	
O365 - Educational Plan A3	Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	-	
Hosted Secure	Accounts	-	
Enterprise File and Print	Instance	-	
Server Storage			
Consolidated Data Centers (ADC/SDC)			
Enterprise Storage			
Tier 1 - Mission Critical - High Speed	GB	-	
Tier 2 - Business Critical	GB	12,523	12,
Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	GB GB	-	2,
Tape and Backup	GB	-	
<u> </u>	GB Stored	_	
Server Tane Stored - TSM		334	
Server Tape Stored - TSM Offsite Tape Storage	Tabes		
Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations	Tapes		
Offsite Tape Storage	Tapes		
Offsite Tape Storage Non-Consolidated Service Locations	GB	-	
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage		-	
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared		-	
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup	GB	- - 32,249	31,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM	GB Stored	-	
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage	GB GB Stored GB Writes Tapes	- 32,249	
Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB Stored GB Writes	- 32,249	
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage	GB GB Stored GB Writes Tapes	- 32,249	
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage  Miscellaneous Server Services	GB GB Stored GB Writes Tapes GB	- 32,249	
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage  Miscellaneous Server Services  Hardware Services Charges (HSC	GB Stored GB Writes Tapes GB	32,249	31,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage  Miscellaneous Server Services	GB GB Stored GB Writes Tapes GB	- 32,249	

Agency: DMV

Resource Description	Units	Stub Period	Year 1
nframe Services			
CRITTION	CDLLUeur	04	
CPU Hour CPU Hour - Specialty Engine	CPU Hour CPU Hour	81	
IBM Mainframe Allocated Application DASD	GB	231	
IBM Application Tapes in Storage - VTS	GB	8,082	8,0
IBM Offsite Tape Storage	Tape/Reel	314	0,0
nt and Mail Services			
Print Images	Images	2,779,350	2,779,3
Mailing Insertions	Inserts	-	
Courier	Jobs Delivered	111	1
ver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	4	
Silver	Instance	8	
Bronze	Instance	0	
UNIX			
Gold	Instance	4	
Silver	Instance	3	
Bronze	Instance	-	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)	la et e e e e	4.4	
Gold Silver	Instance	14 25	
	Instance	25	
Bronze UNIX	Instance	I	
Gold	Instance	4	
Silver	Instance	2	
Bronze	Instance	-	
Total Service Tier Matrix Instances	motarioc	65	
Total Golvido Hol Matily Indianogo		00	
Utility Servers			
Email Accounts - Consolidated	Accounts	-	
Email Accounts - Remote	Accounts	626	
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 2	Accounts	-	
O365 - Office Suite E1	Accounts	-	8
O365 - Office Suite G1	Accounts	-	
O365 - Kiosk Workers Plan 1	Accounts	-	
O365 - Educational Plan A3	Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	-	
Hosted Secure Enterprise File and Print	Accounts Instance	-	
Enterprise File and Film	Ilistance	-	
Server Storage			
Server Storage Consolidated Data Centers (ADC/SDC)			
Consolidated Data Centers (ADC/SDC) Enterprise Storage			
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed	GB	-	
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical	GB GB	- -	2,8
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction	GB GB	-	7
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	7
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup	GB GB GB	-	7
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM	GB GB GB GB Stored		7
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage	GB GB GB	-	7
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations	GB GB GB GB Stored		7
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage	GB GB GB GB Stored Tapes	- - - 130	
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared	GB GB GB GB Stored		
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup	GB GB GB GB Stored Tapes GB	- - 130	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup Server Tape Stored - TSM	GB GB GB GB Stored Tapes GB GB Stored	- - 130 58,492	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape Stored - TSM Server Tape - Other	GB GB GB GB Stored Tapes GB GB Stored GB Writes	- - 130 58,492	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB Stored Tapes GB GB Stored	- - 130 58,492	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Stored - TSM Offsite Tape Stored Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB Stored Tapes  GB GB Stored GB GB GB Tapes	- - 130 58,492	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB Stored Tapes GB GB Stored GB Writes	- - 130 58,492	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape Storage  Other Storage  Optical Storage	GB GB GB GB Stored Tapes  GB GB Stored GB GB GB Tapes	- - 130 58,492	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Offsite Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage  Other Storage Optical Storage  Miscellaneous Server Services	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	- - 130 58,492	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Storage  Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	- - 130 58,492 - - 1,862 19	6,5
Consolidated Data Centers (ADC/SDC)  Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape Stored - TSM Offsite Tape and Backup  Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage  Other Storage  Optical Storage  Miscellaneous Server Services	GB GB GB GB GB Stored Tapes  GB GB Stored GB Writes Tapes GB	- - 130 58,492	6,5

Agency: DSHS

	Resource Description	Units	Stub Period	Year
_	e Services			
IBM	CPU Hour	CPU Hour	-	
_	CPU Hour - Specialty Engine	CPU Hour	-	
	BM Mainframe Allocated Application DASD	GB	-	
	BM Application Tapes in Storage - VTS	GB	-	
I	BM Offsite Tape Storage	Tape/Reel	-	
t and	Mail Services			
F	Print Images	Images	72,502	72,
_	Mailing Insertions	Inserts	-	
C	Courier	Jobs Delivered	270	
	ervices			
	ce Tier Matrix			
	olidated Data Centers Support (ADC/SDC) Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	52	
	Silver	Instance	60	
_	Bronze	Instance	47	
UNIX				
_	Gold	Instance	4	
_	Silver	Instance	4	
	Bronze	Instance	3	
	Consolidated Support (non ADC/SDC)			
	Wintel, Novell, Linux, non-Unix)	Instance	406	
_	Gold Silver	Instance Instance	126 164	
_	Bronze	Instance	164	
UNIX	5101120	motarioe	104	
	Gold	Instance	6	
	Silver	Instance	3	
E	Bronze	Instance	2	
1	Total Service Tier Matrix Instances		635	
l leilie	y Servers			
-	Email Accounts - Consolidated	Accounts	-	
_	Email Accounts - Remote	Accounts	-	
_	D365 - Exchange Plan 1	Accounts	-	
_	D365 - Exchange Plan 2	Accounts	-	
	D365 - Office Suite E1	Accounts	-	
_	D365 - Office Suite G1	Accounts	-	
	D365 - Kiosk Workers Plan 1	Accounts	-	
_	D365 - Educational Plan A3	Accounts	-	
_	0365 - Suite E3	Accounts	-	
_	D365 - Suite G3 Hosted Secure	Accounts Accounts	-	
_	Enterprise File and Print	Instance	-	
Conv	er Storage			
	olidated Data Centers (ADC/SDC)			
	prise Storage			
_	Fier 1 - Mission Critical - High Speed	GB	-	
_	Fier 2 - Business Critical	GB	-	47,
_	Fier 3 - Slow I/O Limited Transaction	GB	-	11,
	Fier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
	and Backup	CD Ot	44.404	00-
	Server Tape Stored - TSM  Offsite Tape Storage	GB Stored Tapes	14,424 255	237,
	Consolidated Service Locations	Тароз	200	
	Storage			
	Dedicated and Shared	GB	121,743	121,
Tape	and Backup			
	Server Tape Stored - TSM	GB Stored	30,451	357,
5	Server Tape - Other	GB Writes	211,735	264,
	Offsite Tape Storage	Tapes	9,825	12,
	Storage			
Other		CD	-	
Other	Optical Storage	GB	•	
Other	Optical Storage ellaneous Server Services	GB	<u>.</u>	
Other		N/A		
Other	ellaneous Server Services			

Agency: HHSC

	Resource Description	Units	Stub Period	Year 1
-	ne Services			
IBM	CDITTION	CDLLLlaur	262	
	CPU Hour CPU Hour - Specialty Engine	CPU Hour CPU Hour	363	3
	IBM Mainframe Allocated Application DASD	GB	287	
	IBM Application Tapes in Storage - VTS	GB	7,478	7,4
	IBM Offsite Tape Storage	Tape/Reel	117	
L	isin onsite rape diorage	таре/тест	117	
	d Mail Services			
	Print Images	Images	7,220,001	7,220,0
-	Mailing Insertions	Inserts	1,492,999	1,492,9
L	Courier	Jobs Delivered	17,199	
ver S	ervices			
	vice Tier Matrix			
_	solidated Data Centers Support (ADC/SDC)			
Intel	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	20	
ſ	Silver	Instance	62	
ſ	Bronze	Instance	40	
UNIX	(			
	Gold	Instance	33	
	Silver	Instance	88	·
	Bronze	Instance	7	
	Consolidated Support (non ADC/SDC)			
_	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	47	
	Silver	Instance	160	1
	Bronze	Instance	116	
UNIX				
	Gold	Instance	46	
	Silver	Instance	116	
	Bronze Total Service Tier Matrix Instances	Instance	28 763	
	ty Servers Email Accounts - Consolidated	Accounts	-	
	Email Accounts - Remote	Accounts	-	
	O365 - Exchange Plan 1 O365 - Exchange Plan 2	Accounts	-	
	O365 - Office Suite E1	Accounts Accounts	-	
	O365 - Office Suite E1	Accounts	-	
	O365 - Kiosk Workers Plan 1	Accounts	-	
	O365 - Educational Plan A3	Accounts	-	
	O365 - Suite E3	Accounts		
	O365 - Suite G3	Accounts		
	Hosted Secure	Accounts	-	
	Enterprise File and Print	Instance	_	
		IIIStance	-	
		instance	- 1	
	ver Storage	ITISTATICE	-	
Cons	ver Storage solidated Data Centers (ADC/SDC)	instance	-	
Cons	ver Storage	GB	-	
Cons	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed	GB		11,0
Cons	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical	GB GB	-	11,0 103,1
Cons	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction	GB	-	11,0 103,1
Cons Ente	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical	GB GB GB	-	11,0 103,1
Ente	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup	GB GB GB GB		11,0 103,1 2,0
Ente Tape	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	GB GB GB	-	11,0 103,1 2,0 1,322,9
Ente	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM	GB GB GB GB Stored	- - - - - 441,770	11,0 103,1 2,0 1,322,9
Tape	ver Storage solidated Data Centers (ADC/SDC) reprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a rand Backup Server Tape Stored - TSM Offsite Tape Storage	GB GB GB GB Stored	- - - - - 441,770	11,0 103,1 2,0 1,322,9
Tape  Non- Disk	rer Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage Consolidated Service Locations	GB GB GB GB Stored	- - - - - 441,770	11,( 103,1 2,( 1,322,9 4,1
Tape Non-Disk	//er Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage Consolidated Service Locations Storage	GB GB GB GB Tapes	- - - - - 441,770 3,398	11,( 103,1 2,( 1,322,9 4,1
Tape Non-Disk Tape	//er Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage	GB GB GB GB Tapes	- - - - - 441,770 3,398	11,( 103,1 2,0 1,322,9 4,1
Tape Non-Disk Tape	//er Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Storage - Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Storage Dedicated Service Locations	GB GB GB GB GB Tapes GB GB GB	- - - - - 441,770 3,398	11,( 103,1 2,0 1,322,9 4,1
Tape Non-Disk Tape	rer Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3 - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM	GB GB GB GB GB Stored Tapes GB GB Stored GB GB GB GB GB	- - - - - 441,770 3,398	11,1 103,1 2,0 1,322,9 4,1 75,2
Tape  Non- Disk  Tape	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB GB Tapes GB GB GB	- - - - - 441,770 3,398 112,998	11,1 103,1 2,0 1,322,9 4,1 75,2
Constant Con	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage Consolidated Service Locations Storage Dedicated and Shared a and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB GB Stored Tapes GB GB Stored GB GB GB GB GB	- - - - - 441,770 3,398 112,998	11,1 103,1 2,0 1,322,9 4,1 75,2
Constant Con	ver Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB GB Tapes  GB GB GB Tapes	- - - - - 441,770 3,398 112,998	11,1 103,1 2,0 1,322,9 4,1 75,2
Tapee Non-Disk Tapee Misco	rer Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3 - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Tape Storage Server Tape Storage Server Tape Storage Tstorage Offsite Tape Storage Tstorage Optical Storage Coptical Storage	GB GB GB GB GB Tapes  GB GB GB Tapes	- - - - - 441,770 3,398 112,998	11,1 103,1 2,0 1,322,9 4,1 75,2
Tapee Non-Disk Tapee Misco	rer Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Tedicated and Shared Server Tape Storage - TSM Server Tape Storage Offsite Tape Storage Tedicated Storage	GB GB GB GB GB Tapes  GB GB GB Tapes	- - - - - 441,770 3,398 112,998	11,1 103,1 2,0 1,322,9 4,1 75,2
Tapee Non-Disk Tapee Misco	rer Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3 - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Tape Storage Server Tape Storage Server Tape Storage Tstorage Offsite Tape Storage Tstorage Optical Storage Coptical Storage	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	- - - - - 441,770 3,398 112,998	11,(2) 103,1 2,(3) 1,322,9 4,1 75,2 213,6 5,4
Tapee  Othee  Misc	rer Storage solidated Data Centers (ADC/SDC) rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3 - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage - Storage Optical Storage Optical Storage Optical Storage Cellaneous Server Services Hardware Services Charges (HSC	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	- - - - - - - - - - - - - - - - - - -	11,0 103,1 2,0 1,322,9 4,1 75,2 213,6 5,4

Agency: HPC

	Resource Description	Units	Stub Period	Year
itrame IBM	Services			
	PU Hour	CPU Hour	-	
	PU Hour - Specialty Engine	CPU Hour	-	
	M Mainframe Allocated Application DASD	GB	-	
IBN	A Application Tapes in Storage - VTS	GB	-	
IBN	M Offsite Tape Storage	Tape/Reel	-	
t and M	lail Services			
Pri	nt Images	Images	-	
	uiling Insertions urier	Inserts Jobs Delivered	-	
		COSO DONVOICO	ı	
er Service	vices e Tier Matrix			
	idated Data Centers Support (ADC/SDC)			
	intel, Novell, Linux, non-Unix)			
Go		Instance	-	
Silv		Instance	-	
	onze	Instance	-	
UNIX	ld.	Instance		
Go Silv		Instance	-	
	ver onze	Instance Instance	-	
	nsolidated Support (non ADC/SDC)	motarioc		
	intel, Novell, Linux, non-Unix)			
Go		Instance	4	
Silv	ver	Instance	-	
	onze	Instance	-	
UNIX				
Go		Instance	-	
Silv		Instance	-	
	onze tal Service Tier Matrix Instances	Instance	- 4	
10	tal October Her Wathy Instances	-	7.1	
<b>Utility</b>	Servers			
	nail Accounts - Consolidated	Accounts	-	
	nail Accounts - Remote	Accounts	-	
	65 - Exchange Plan 1	Accounts	-	
	65 - Exchange Plan 2 65 - Office Suite E1	Accounts Accounts	-	
	65 - Office Suite C1	Accounts	-	
	65 - Kiosk Workers Plan 1	Accounts	-	
	65 - Educational Plan A3	Accounts	-	
О3	65 - Suite E3	Accounts	-	
O3	65 - Suite G3	Accounts	-	
Но	sted Secure	Accounts	-	
En	terprise File and Print	Instance	-	
	Storage			
	idated Data Centers (ADC/SDC)			
	ise Storage er 1 - Mission Critical - High Speed	CP	_	
	er 2 - Business Critical	GB GB	-	1,
_	er 3 - Slow I/O Limited Transaction	GB	-	- 1,
	er 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
	nd Backup			
Se	rver Tape Stored - TSM	GB Stored	-	1,
Off	site Tape Storage	Tapes	-	
	nsolidated Service Locations			
Disk St				
	dicated and Shared	GB	695	
	nd Backup	OD C:		
	rver Tape Stored - TSM	GB Stored	-	
	rver Tape - Other	GB Writes	-	
Other S	site Tape Storage	Tapes	-	
	tical Storage	GB		
	aneous Server Services			
	rdware Services Charges (HSC	N/A	-	
	ž ,			
So	ftware Charge (SSC) rdware Maintenance - DIR Customer-Owned STM Servers	N/A N/A	-	

Agency: OAG

Resource Description	Units	Stub Period	Year 1
nframe Services			
CPU Hour	CPU Hour		
CPU Hour - Specialty Engine	CPU Hour		
IBM Mainframe Allocated Application DASD	GB		
IBM Application Tapes in Storage - VTS	GB		4
IBM Offsite Tape Storage	Tape/Reel		1
at and Mail Services			
Print Images	Images		214,6
Mailing Insertions	Inserts		
Courier	Jobs Delivered	2,999	2,9
ver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	17	
Silver	Instance	18	
Bronze	Instance	16	
UNIX Gold	Instance	4	
Silver	Instance	8	-
Bronze	Instance		
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	10	
Silver	Instance	28	
Bronze	Instance	8	
UNIX			
Gold	Instance	1	
Silver	Instance	5	
Bronze	Instance	- 445	
Total Service Tier Matrix Instances	<u> </u>	115	
Utility Servers			
Email Accounts - Consolidated	Accounts	1,776	
Email Accounts - Remote	Accounts	-	
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 2	Accounts	-	
O365 - Office Suite E1	Accounts	-	
O365 - Office Suite G1 O365 - Kiosk Workers Plan 1	Accounts	-	
O365 - Educational Plan A3	Accounts Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	-	
Hosted Secure	Accounts	-	2,1
Enterprise File and Print	Instance	-	
Server Storage			
	-		
Server Storage Consolidated Data Centers (ADC/SDC)	GB	-	
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage	GB GB		42,0
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction		-	
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy Tape and Backup	GB GB GB	-	2,8
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM	GB GB GB	30,372	2,8
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage	GB GB GB	-	2,8 142,5
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations	GB GB GB	30,372	2,8 142,5
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage	GB GB GB Stored	- - 30,372 389	2,8 142,5
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage Dedicated and Shared	GB GB GB	30,372	2,8 142,5
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup	GB GB GB GB Stored Tapes	- - 30,372 389	2,8 142,5 5
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM	GB GB GB GB Stored Tapes GB GB Stored	30,372 389 52,249	2,8 142,5 5,5
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM	GB GB GB GB Stored Tapes GB GB Stored GB Writes	30,372 389 52,249	2,8 142,5 5,5 5,6 5,6
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM	GB GB GB GB Stored Tapes GB GB Stored	30,372 389 52,249	2,8 142,5 5,5 5,6 5,6
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB Stored Tapes GB GB Stored GB Writes	30,372 389 52,249	2,8 142,5 5,5 5,6 5,6
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Other Storage Optical Storage	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes	30,372 389 52,249	2,8 142,5 5,5 5,6 5,6
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Storage Other Storage Optical Storage  Miscellaneous Server Services	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	30,372 389 52,249	2,8 142,5 5,5 5,5 5,5
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Offsite Tape Storage Other Storage Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	30,372 389 52,249	2,8 142,5 5 5,5 5,5 1,4
Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Storage Other Storage Optical Storage  Miscellaneous Server Services	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	30,372 389 52,249	42,0 2,8 142,5 5,5 5,5 1,4

Agency: OAGCS

	Resource Description	Units	Stub Period	Year 1
	e Services			
IBM	CPU Hour	CPU Hour	657	6
_	CPU Hour - Specialty Engine	CPU Hour	657	
	BM Mainframe Allocated Application DASD	GB	14,516	14,5
	BM Application Tapes in Storage - VTS	GB	61,511	61,5
	BM Offsite Tape Storage	Tape/Reel	21	01,0
4 and	Mail Camiles			
	Mail Services Print Images	Images	_	
	Mailing Insertions	Inserts	-	
	Courier	Jobs Delivered	-	
C.	····i			
	ervices ice Tier Matrix			
	olidated Data Centers Support (ADC/SDC)			
Intel (\	Wintel, Novell, Linux, non-Unix)			
C	Gold	Instance	21	
S	Silver	Instance	31	
E	Bronze	Instance	36	
UNIX				
	Gold	Instance	117	
_	Silver	Instance	37	
_	Bronze	Instance	9	
	Consolidated Support (non ADC/SDC)	Instance	9	
	11 \ ,			
	Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	23	
S	Silver	Instance	85	
E	Bronze	Instance	13	
UNIX				
C	Gold	Instance	55	
S	Silver	Instance	18	
E	Bronze	Instance	-	
1	Total Service Tier Matrix Instances		445	2
		•	•	
_	y Servers	A	0.404	
_	Email Accounts - Consolidated	Accounts	3,434	
	Email Accounts - Remote	Accounts	-	
	0365 - Exchange Plan 1	Accounts	-	
	D365 - Exchange Plan 2	Accounts	-	
_	D365 - Office Suite E1	Accounts	-	
C	D365 - Office Suite G1	Accounts	-	
C	D365 - Kiosk Workers Plan 1	Accounts		
C	D365 - Educational Plan A3	Accounts	-	
C	D365 - Suite E3	Accounts	-	
_	0365 - Suite G3	Accounts		
_	Hosted Secure	Accounts	_	4,4
	Enterprise File and Print	Instance	-	4,-
_		•		
	er Storage olidated Data Centers (ADC/SDC)			
	prise Storage			
	Fier 1 - Mission Critical - High Speed	GB	-	1,
	Fier 2 - Business Critical	GB	-	49,8
_	Fier 3 - Slow I/O Limited Transaction	GB	-	6,6
	Fier 3R - Slow I/O Limited Transaction with replicated copy	GB		0,0
		GD		
<u> </u>	and Backup	0.5		
	Server Tape Stored - TSM	GB Stored	2,450	105,8
	Offsite Tape Storage	Tapes	125	3
	Consolidated Service Locations			
Non-C	Ptorono			
Non-C Disk S	Storage			11,0
Disk S	Dedicated and Shared	GB	79,039	
Disk S	Dedicated and Shared	GB	79,039	
Disk S Tape	Dedicated and Shared and Backup		79,039	
Disk S Tape	Dedicated and Shared and Backup Server Tape Stored - TSM	GB Stored	-	2,8
Disk S	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other	GB Stored GB Writes	- 56,918	2,8 14,4
Disk \$	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB Stored	-	2,8 14,4
Disk S Tape	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Storage	GB Stored GB Writes Tapes	- 56,918	2,8 14,4
Disk S Tape	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB Stored GB Writes	- 56,918	2,8 14,4
Disk S	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Storage Optical Storage	GB Stored GB Writes Tapes	- 56,918	2,8 14,4
Tape :	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Storage Optical Storage	GB Stored GB Writes Tapes GB	- 56,918	2,8 14,4
Tape S	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Storage Optical Storage Bellaneous Server Services Hardware Services Charges (HSC	GB Stored GB Writes Tapes GB	56,918 345	2,8 14,4 2
Disk S	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Patricial Storage Detical Storage Bellaneous Server Services Hardware Services Charges (HSC Software Charge (SSC)	GB Stored GB Writes Tapes GB N/A N/A	56,918 345 -	2,8
Disk S Tape : S S Other C Misce	Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Storage Optical Storage Bellaneous Server Services Hardware Services Charges (HSC	GB Stored GB Writes Tapes GB	56,918 345	2,8 14,4

Agency: PUC

Resource Description nframe Services	Units	Stub Period	Year 1
IBM			
CPU Hour	CPU Hour	-	
CPU Hour - Specialty Engine	CPU Hour		
IBM Mainframe Allocated Application DASD	GB	-	
IBM Application Tapes in Storage - VTS	GB	-	
IBM Offsite Tape Storage	Tape/Reel	-	
nt and Mail Services			
Print Images	Images	-	
Mailing Insertions	Inserts	-	
Courier	Jobs Delivered	-	
ver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	10	
Silver	Instance	2	
Bronze	Instance	4	
UNIX			
Gold	Instance	-	
Silver	Instance	-	
Bronze	Instance	-	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	4	
Silver	Instance	1	
Bronze	Instance	3	
	Instance	3	
UNIX			
Gold	Instance	-	
Silver	Instance	-	
Bronze	Instance	-	
Total Service Tier Matrix Instances		24	
Utility Servers			
Email Accounts - Consolidated	Accounts		
		222	2
Email Accounts - Remote	Accounts	222	
O365 - Exchange Plan 1	Accounts		
O365 - Exchange Plan 2	Accounts	-	
O365 - Office Suite E1	Accounts	-	
O365 - Office Suite G1	Accounts	-	
O365 - Kiosk Workers Plan 1	Accounts	-	
O365 - Educational Plan A3	Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	_	
Hosted Secure	Accounts	_	
Enterprise File and Print	Instance	-	
D			
Server Storage Consolidated Data Centers (ADC/SDC)			
Enterprise Storage			
Tier 1 - Mission Critical - High Speed	GB	-	
Tier 2 - Business Critical	GB	1,521	1,1
Tier 3 - Slow I/O Limited Transaction	GB	1,021	.,,
Tier 3 - Slow I/O Limited Transaction  Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
	GB		
Tape and Backup			
Server Tape Stored - TSM	GB Stored	5,304	4,0
Offsite Tape Storage	Tapes	49	
Non-Consolidated Service Locations		1,521	2,7
Disk Storage	GB		
Disk Storage Dedicated and Shared	GB	1,521	
Disk Storage  Dedicated and Shared  Tape and Backup			
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM	GB Stored	-	
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other	GB Stored GB Writes	- 8,197	8,5
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB Stored	-	8,5
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other	GB Stored GB Writes	- 8,197	8,5
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM  Server Tape - Other  Offsite Tape Storage	GB Stored GB Writes	- 8,197	8,5
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage	GB Stored GB Writes Tapes	- 8,197	8,5
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage  Miscellaneous Server Services	GB Stored GB Writes Tapes GB	- 8,197	1 8,5 1
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage  Miscellaneous Server Services  Hardware Services Charges (HSC	GB Stored GB Writes Tapes GB	8,197 52	8,5
Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Optical Storage  Miscellaneous Server Services  Hardware Services Charges (HSC Software Charge (SSC)	GB Stored GB Writes Tapes GB N/A N/A	- 8,197 52 -	8,5
Disk Storage    Dedicated and Shared     Tape and Backup     Server Tape Stored - TSM     Server Tape - Other     Offsite Tape Storage     Other Storage     Optical Storage     Miscellaneous Server Services     Hardware Services Charges (HSC	GB Stored GB Writes Tapes GB N/A N/A	8,197 52	8,4

Agency: RRC

Resource Description	Units	Stub Period	Year 1
nframe Services			
IBM CRUITING	ODILILI-	20	
CPU Hour CPU Hour - Specialty Engine	CPU Hour CPU Hour	30	
IBM Mainframe Allocated Application DASD	GB	382	3
IBM Application Tapes in Storage - VTS	GB	1,725	1,7
IBM Offsite Tape Storage	Tape/Reel	-	
•			
nt and Mail Services			
Print Images	Images	186,157	186,1
Mailing Insertions	Inserts	21,748	21,7
Courier	Jobs Delivered	2,739	2,7
ver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	1	
Silver	Instance	11	
Bronze	Instance	2	
UNIX			
Gold	Instance	-	
Silver	Instance	16	-
Bronze	Instance	0	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix) Gold	Instance	1	
Silver	Instance Instance	24	•
Bronze	Instance	13	
UNIX	mstance	19	
Gold	Instance	_	
Silver	Instance	34	
Bronze	Instance	5	
Total Service Tier Matrix Instances		107	
,	•	•	
Utility Servers			
Email Accounts - Consolidated	Accounts	-	
Email Accounts - Remote	Accounts	752	7
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 2	Accounts	-	-
O365 - Office Suite E1	Accounts	-	
O365 - Office Suite G1	Accounts	-	-
O365 - Kiosk Workers Plan 1	Accounts	-	-
O365 - Educational Plan A3 O365 - Suite E3	Accounts	-	
	Accounts	-	
O365 - Suite G3 Hosted Secure	Accounts Accounts	-	
Enterprise File and Print	Instance	-	
Enterprise the different file	ii lotai loo	I	
Server Storage			
Consolidated Data Centers (ADC/SDC)			
Enterprise Storage			
- itto pilos stolago			
Tier 1 - Mission Critical - High Speed	GB		
	GB GB	-	2,3
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction		-	
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	GB		
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup	GB GB GB		
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM	GB GB GB	1,177	
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage	GB GB GB	-	23,7
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations	GB GB GB	1,177	23,7
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage	GB GB GB GB Stored Tapes	- - 1,177 108	23,7
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared	GB GB GB	1,177	23,7
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup	GB GB GB GB Stored Tapes	- - 1,177 108	23,7
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM	GB GB GB GB Stored Tapes GB GB Stored	- 1,177 108 16,383	23,7 3,7
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup  Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other	GB GB GB GB Stored Tapes GB GB Stored GB GB Stored GB	- 1,177 108 16,383	23,7 3,7 1,2 22,5
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB Stored Tapes GB GB Stored	- 1,177 108 16,383	23,7 3,7
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes	1,177 108 16,383 - 44,175 1,669	23,7 3,7 1,2 22,5
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB GB GB Stored Tapes GB GB Stored GB GB Stored GB	- 1,177 108 16,383	23,7 3,7 1,2 22,5
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Other Storage Optical Storage	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes	1,177 108 16,383 - 44,175 1,669	23,7 3,7 1,2 22,5
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Storage Optical Storage Optical Storage  Miscellaneous Server Services	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	1,177 108 16,383 - 44,175 1,669	23,7 3,7 1,2 22,5
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	- 1,177 108 16,383 - 44,175 1,669	23,7 3,7 1,2 22,5 5,2
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Storage Optical Storage Optical Storage  Miscellaneous Server Services	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	1,177 108 16,383 - 44,175 1,669	23,7 3,7 1,2 22,5

Agency: SOS

Resource Description	Units	Stub Period	Year 1
IBM			
CPU Hour	CPU Hour	-	
CPU Hour - Specialty Engine	CPU Hour		
IBM Mainframe Allocated Application DASD	GB	-	
IBM Application Tapes in Storage - VTS	GB	-	
IBM Offsite Tape Storage	Tape/Reel	-	
nt and Mail Services			
Print Images	Images	-	
Mailing Insertions	Inserts	-	
Courier	Jobs Delivered	-	
ver Services			
Service Tier Matrix Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	_	
Silver	Instance	<del>                                     </del>	
Bronze		-	
	Instance		
UNIX	le - 4	-	
Gold	Instance	5	
Silver	Instance	2	
Bronze	Instance	-	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	5	
Silver	Instance	13	
Bronze	Instance	-	
UNIX			
Gold	Instance	1	
Silver	Instance	0	
Bronze	Instance	-	
	instance		
Total Service Tier Matrix Instances		26	
Utility Servers			
Email Accounts - Consolidated	Accounts	-	
Email Accounts - Remote	Accounts	255	2
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 2	Accounts	_	
O365 - Office Suite E1	Accounts	_	
O365 - Office Suite E1		-	
	Accounts	-	
O365 - Kiosk Workers Plan 1	Accounts	-	
O365 - Educational Plan A3	Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	-	
Hosted Secure	Accounts	-	
Enterprise File and Print	Instance	-	
Server Storage			
Consolidated Data Centers (ADC/SDC)			
Enterprise Storage			
Tier 1 - Mission Critical - High Speed	GB	-	
Tier 2 - Business Critical	GB	-	
Tier 3 - Slow I/O Limited Transaction	GB	-	
Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
Tape and Backup			
Server Tape Stored - TSM	GB Stored	994	7,7
Offsite Tape Storage	Tapes	5	,,,
Non-Consolidated Service Locations	Тароз	·	
Diel Otenens	2-		
Disk Storage	GB	11,079	18,9
Dedicated and Shared			
			60,1
Dedicated and Shared	GB Stored	12,590	
Dedicated and Shared Tape and Backup		12,590	
Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM  Server Tape - Other	GB Stored GB Writes	12,590 - 899	1.0
Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM  Server Tape - Other  Offsite Tape Storage	GB Stored	-	1,(
Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM  Server Tape - Other	GB Stored GB Writes	-	1,0
Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Other Storage Optical Storage	GB Stored GB Writes Tapes	- 899	1,0
Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Other Storage Optical Storage Miscellaneous Server Services	GB Stored GB Writes Tapes GB	- 899	1,0
Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	GB Stored GB Writes Tapes GB	- 899 52	
Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Other Storage Optical Storage  Miscellaneous Server Services Hardware Services (HSC Software Charge (SSC)	GB Stored GB Writes Tapes GB N/A N/A	- 899 52	
Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	GB Stored GB Writes Tapes GB	- 899 52	1,0

Agency: TABC

	Resource Description	Units	Stub Period	Year '
	me Services			
IBM	CPU Hour	CPU Hour	_	
	CPU Hour - Specialty Engine	CPU Hour	-	
	IBM Mainframe Allocated Application DASD	GB	_	
	IBM Application Tapes in Storage - VTS	GB	_	
	IBM Offsite Tape Storage	Tape/Reel	-	
		1		
ıt an	d Mail Services			
	Print Images	Images	-	
	Mailing Insertions	Inserts	-	
	Courier	Jobs Delivered	-	
	Services			
	vice Tier Matrix			
	solidated Data Centers Support (ADC/SDC)			
Intel	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	9	
	Silver	Instance	13	
LIND	Bronze	Instance	3	
UNI		Instance		
	Gold Silver	Instance	-	
	Bronze	Instance Instance	-	
Non	-Consolidated Support (non ADC/SDC)	ii i i i i i i i i i i i i i i i i i i		
_	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	2	
	Silver	Instance	4	
	Bronze	Instance	21	
UNI				
	Gold	Instance	-	
	Silver	Instance	-	
	Bronze	Instance	-	
	Total Service Tier Matrix Instances		52	
	Email Accounts - Consolidated Email Accounts - Remote	Accounts Accounts	654	(
	O365 - Exchange Plan 1	Accounts	-	
	O365 - Exchange Plan 2	Accounts	-	
	O365 - Office Suite E1	Accounts	-	
	O365 - Office Suite G1	Accounts	-	
	O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3	Accounts Accounts	-	
	O365 - Suite E3	Accounts	-	
	O365 - Suite G3	Accounts	-	
	Hosted Secure	Accounts	-	
	Enterprise File and Print	Instance	-	
		1		
Ser	ver Storage			
	solidated Data Centers (ADC/SDC)			
_	erprise Storage			
	Tier 1 - Mission Critical - High Speed	GB	-	
	Tier 2 - Business Critical	GB	-	3,7
	Tier 3 - Slow I/O Limited Transaction	GB	-	1,0
	Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
Тар	e and Backup			
	Server Tape Stored - TSM	GB Stored	12,873	86,
	Offsite Tape Storage	Tapes	224	:
_	-Consolidated Service Locations			
Disk	s Storage			
_	Dedicated and Shared	GB	7,639	
Тар	e and Backup			
	Server Tape Stored - TSM	GB Stored	-	5,0
	Server Tape - Other	GB Writes	2,724	2,
_	Offsite Tape Storage	Tapes	51	
Othe	er Storage			
	Optical Storage	GB	-	
Mis	cellaneous Server Services	21/2	ı	
Mis	Hardware Services Charges (HSC	N/A	-	
Mis	Hardware Services Charges (HSC Software Charge (SSC)	N/A		
Mis	Hardware Services Charges (HSC Software Charge (SSC) Hardware Maintenance - DIR Customer-Owned STM Servers	N/A N/A	-	
Mis	Hardware Services Charges (HSC Software Charge (SSC)	N/A	-	

Agency: TCEQ

	ce Description	Units	Stub Period	Year
nframe Services				
CPU Hour		CPU Hour	-	
CPU Hour - Specialty B	Engine	CPU Hour		
IBM Mainframe Allocat		GB	-	
IBM Application Tapes	in Storage - VTS	GB	-	
IBM Offsite Tape Stora	ge	Tape/Reel	-	
t and Mail Services		_		
Print Images		Images	-	
Mailing Insertions Courier		Inserts Jobs Delivered	-	
		•		
ver Services Service Tier Matrix				
Consolidated Data Centers	S Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, r	non-Unix)			
Gold		Instance	35	
Silver		Instance	7	
Bronze UNIX		Instance	8	
Gold		Instance	_	
Silver		Instance	-	
Bronze		Instance	-	
Non-Consolidated Suppor	t (non ADC/SDC)			
Intel (Wintel, Novell, Linux, r				
Gold		Instance	186	
Silver		Instance	48	
Bronze		Instance	30	
UNIX				
Gold		Instance	17	
Silver Bronze		Instance	9	
Total Service Tier Matr	iv Instances	Instance	342	
-	A motorioco		042	
Utility Servers		1 .	•	
Email Accounts - Cons		Accounts	-	
Email Accounts - Remo		Accounts		
O365 - Exchange Plan O365 - Exchange Plan		Accounts Accounts	-	
O365 - Office Suite E1		Accounts	-	
O365 - Office Suite G1		Accounts	-	
O365 - Kiosk Workers	Plan 1	Accounts	-	
O365 - Educational Pla	n A3	Accounts	-	
O365 - Suite E3		Accounts	-	
O365 - Suite G3		Accounts	-	
Hosted Secure		Accounts	-	
Enterprise File and Prin	nt	Instance	-	
Server Storage	(400/000)			
Consolidated Data Centers Enterprise Storage	(ADC/SDC)			
Tier 1 - Mission Critical	- High Speed	GB	-	
Tier 2 - Business Critic		GB	-	13,
Tier 3 - Slow I/O Limite		GB		2,
Tier 3R - Slow I/O Limi	ted Transaction with replicated copy	GB	-	
Tape and Backup				
Server Tape Stored - T	SM	GB Stored	175	575,
Offsite Tape Storage		Tapes	97	
Non-Consolidated Service	Locations			
Disk Storage  Dedicated and Shared		GB	161 057	00
Tape and Backup		GB	161,357	80,
Server Tape Stored - T	SM	GB Stored	233,645	69,
Server Tape Stored - I	Givi	GB Stored GB Writes	7,494	8,
Offsite Tape Storage		Tapes	2,699	2,
Other Storage		Тароз	2,000	۷,
Optical Storage		GB	-	
Miscellaneous Server S		N1/A	1	
		N/A	-	
Hardware Services Ch	-			
Software Charge (SSC	-	N/A N/A	-	

Agency: TDA

	Resource Description	Units	Stub Period	Year
	me Services			
IBM		OPULLIA		
	CPU Hour CPU Hour - Specialty Engine	CPU Hour CPU Hour	-	
	IBM Mainframe Allocated Application DASD	GB	-	
	IBM Application Tapes in Storage - VTS	GB	-	
	IBM Offsite Tape Storage	Tape/Reel	-	
	d Mail Coming			
t an	d Mail Services	lmagaa	44.026	44.6
	Print Images Mailing Insertions	Images Inserts	44,936 11,859	44,: 11,
	Courier	Jobs Delivered	3	,
	Services			
	vice Tier Matrix			
	solidated Data Centers Support (ADC/SDC)			
intei	(Wintel, Novell, Linux, non-Unix) Gold	Instance	_	
	Silver	Instance	-	
	Bronze	Instance	-	
UNI)				
	Gold	Instance	-	
	Silver	Instance	-	
	Bronze	Instance	-	
_	-Consolidated Support (non ADC/SDC)			
intei	(Wintel, Novell, Linux, non-Unix) Gold	Instance	_	
	Silver	Instance	-	
	Bronze	Instance	-	
UNI				
	Gold	Instance	-	
	Silver	Instance	-	
	Bronze	Instance	-	
	Total Service Tier Matrix Instances		-	
1 14:13	ity Servers			
Utili	Email Accounts - Consolidated	Accounts	. 1	
	Email Accounts - Remote	Accounts	-	
	O365 - Exchange Plan 1	Accounts	-	
	O365 - Exchange Plan 2	Accounts	-	
	O365 - Office Suite E1	Accounts	-	
	O365 - Office Suite G1	Accounts	-	
	O365 - Kiosk Workers Plan 1	Accounts	-	
	O365 - Educational Plan A3	Accounts	-	
	O365 - Suite E3 O365 - Suite G3	Accounts Accounts	-	
	Hosted Secure	Accounts	-	
	Enterprise File and Print	Instance	-	
Ser	ver Storage			
	solidated Data Centers (ADC/SDC)			
Ente	erprise Storage			
	Tier 1 - Mission Critical - High Speed	GB	-	
			-	
	Tier 2 - Business Critical	GB		
	Tier 3 - Slow I/O Limited Transaction	GB		
Tan	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy		-	
Тар	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup	GB GB		
Тар	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	GB		
	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM	GB GB GB Stored	-	
Non	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage	GB GB GB Stored	-	
Non	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared	GB GB GB Stored	-	
Non	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations Storage Dedicated and Shared a and Backup	GB GB Stored Tapes GB	-	
Non Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations s Storage Dedicated and Shared e and Backup Server Tape Stored - TSM	GB GB Stored Tapes GB GB Stored	-	
Non	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations s Storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape - Other	GB GB Stored Tapes GB GB Stored GB Writes	-	
Non Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations Storage Dedicated and Shared a and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB Stored Tapes GB GB Stored	-	
Non Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared a and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage or Storage	GB Stored Tapes  GB Stored GB Stored GB Stored GB Writes Tapes	-	
Non Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations Storage Dedicated and Shared a and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB GB Stored Tapes GB GB Stored GB Writes	-	
Non Disk Tape	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Optical Storage Optical Storage	GB Stored Tapes  GB Stored GB Stored GB Stored GB Writes Tapes	-	
Non Disk Tape	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations s Storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage offsite Tape Storage er Storage Optical Storage Optical Storage Cellaneous Server Services	GB GB Stored Tapes  GB Stored GB Stored GB Writes Tapes  GB	-	
Non Disk Tape	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Optical Storage Optical Storage	GB Stored Tapes  GB Stored GB Stored GB Stored GB Writes Tapes	-	

Agency: TDCJ

	Resource Description	Units	Stub Period	Year 1
nframe Services				
IBM		OPLLI	4.544	4.5
CPU Hour	pecialty Engine	CPU Hour CPU Hour	1,511	1,5
	e Allocated Application DASD	GB	4,013	4,0
	n Tapes in Storage - VTS	GB	32,653	32,6
IBM Offsite Ta		Tape/Reel	10	
t and Mail Camia				
t and Mail Service Print Images	28	Images	504,542	504,5
Mailing Insertic	ons	Inserts	-	
Courier		Jobs Delivered	-	
ver Services				
Service Tier Mati	rix			
Consolidated Data	Centers Support (ADC/SDC)			
Intel (Wintel, Novell	, Linux, non-Unix)			
Gold		Instance	3	
Silver		Instance	18	
Bronze UNIX		Instance	25	
Gold		Instance	5	
Silver		Instance	3	
Bronze		Instance	4	
	Support (non ADC/SDC)			
Intel (Wintel, Novell	, Linux, non-Unix)			
Gold		Instance	3	
Silver		Instance	11	
Bronze UNIX		Instance	88	
Gold		Instance	4	
Silver		Instance	2	
Bronze		Instance	3	
	Fier Matrix Instances		169	1
Email Account	s - Consolidated s - Remote	Accounts Accounts	6,585	6,5
O365 - Exchar		Accounts		
O365 - Exchar		Accounts		
O365 - Office S		Accounts		
O365 - Office S O365 - Kiosk V		Accounts Accounts	-	
O365 - Riosk v		Accounts		
O365 - Suite E		Accounts		
O365 - Suite G		Accounts	-	
Hosted Secure	)	Accounts		
Enterprise File	and Print	Instance	-	
Server Storage				
	Centers (ADC/SDC)			
Enterprise Storage	n Critical - High Speed	GB	-	
Tier 2 - Busine		GB	-	5,0
	O Limited Transaction	GB	-	3,0
	I/O Limited Transaction with replicated copy	GB	-	
Tape and Backup				
Server Tape S		GB Stored	2,478	24,3
Offsite Tape S		Tapes	67	1
	Service LocationS			
Non-Consolidated				21,4
Non-Consolidated Disk Storage	Shared	CB	21 004	
Non-Consolidated Disk Storage Dedicated and	Shared	GB	21,004	
Non-Consolidated Disk Storage Dedicated and Tape and Backup				
Non-Consolidated Disk Storage Dedicated and Tape and Backup Server Tape S	tored - TSM	GB Stored	4,536	12,9
Non-Consolidated Disk Storage Dedicated and Tape and Backup	tored - TSM Other			12,9 23,7
Non-Consolidated Disk Storage  Dedicated and Tape and Backup  Server Tape S Server Tape - Offsite Tape S	tored - TSM Other	GB Stored GB Writes	4,536 28,980	12,9 23,7
Non-Consolidated Disk Storage Dedicated and Tape and Backup Server Tape S Server Tape -	tored - TSM Other torage	GB Stored GB Writes	4,536 28,980	12,9 23,7 3
Non-Consolidated Disk Storage Dedicated and Tape and Backup Server Tape S Server Tape - Offsite Tape S Other Storage Optical Storage	tored - TSM Other torage	GB Stored GB Writes Tapes	4,536 28,980 1,546	12,9 23,7
Non-Consolidated Disk Storage Dedicated and Tape and Backup Server Tape S Server Tape - Offsite Tape S Other Storage Optical Storage	tored - TSM Other torage e erver Services	GB Stored GB Writes Tapes GB	4,536 28,980 1,546	12,9 23,7
Non-Consolidated Disk Storage Dedicated and Tape and Backup Server Tape S Server Tape - Offsite Tape S Other Storage Optical Storage	tored - TSM Other torage e erver Services vices Charges (HSC	GB Stored GB Writes Tapes	4,536 28,980 1,546	12,9 23,7

Agency: TDI

Resource Description	Units	Stub Period	Year
nframe Services			
IBM CPU Hour	CPU Hour	_	
CPU Hour - Specialty Engine	CPU Hour	-	
IBM Mainframe Allocated Application DASD	GB	-	
IBM Application Tapes in Storage - VTS	GB	-	
IBM Offsite Tape Storage	Tape/Reel	-	
t and Mail Services			
Print Images	Images	309,918	309,
Mailing Insertions	Inserts	70,840	70,8
Courier	Jobs Delivered	1,222	1,:
ver Services Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	30	
Silver	Instance	19	
Bronze	Instance	7	
UNIX			
Gold	Instance	6	
Silver	Instance	-	
Bronze	Instance	3	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix) Gold	Instance	4	
Silver	Instance Instance	3	
Bronze	Instance	5	
UNIX	motanee	Ü	
Gold	Instance	6	
Silver	Instance	-	
Bronze	Instance	4	
Total Service Tier Matrix Instances		85	
Hailita Camana			
Utility Servers  Email Accounts - Consolidated	Accounts	1,784	
Email Accounts - Remote	Accounts	-	
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 2	Accounts	-	
O365 - Office Suite E1	Accounts	-	1,
O365 - Office Suite G1	Accounts	,	
O365 - Kiosk Workers Plan 1	Accounts	-	
O365 - Educational Plan A3	Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	-	
Hosted Secure Enterprise File and Print	Accounts Instance	-	
Enterprise File and Film	instance	- 1	
Server Storage			
Consolidated Data Centers (ADC/SDC)			
Enterprise Storage	65		
Tier 1 - Mission Critical - High Speed	GB	-	200
Tier 2 - Business Critical	GB	16,032	39,
Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	GB GB	-	
Tape and Backup	GD		
Server Tape Stored - TSM	GB Stored	28,483	53,
	Tapes	332	55,
Offsite Tape Storage  Non-Consolidated Service Locations			
Offsite Tape Storage			
Offsite Tape Storage  Non-Consolidated Service Locations	GB	15,266	1,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage	GB	15,266	1,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared	GB GB Stored	15,266	
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup		15,266 - 35,498	70,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM	GB Stored	-	70, 7,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other	GB Stored GB Writes	- 35,498	70, 7,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB Stored GB Writes	- 35,498	70, 7,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage	GB Stored GB Writes Tapes	- 35,498	70, 7,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage  Miscellaneous Server Services	GB Stored GB Writes Tapes GB	- 35,498	70, 7,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	GB Stored GB Writes Tapes GB	35,498 545	70,
Offsite Tape Storage  Non-Consolidated Service Locations  Disk Storage  Dedicated and Shared  Tape and Backup  Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Other Storage  Optical Storage  Miscellaneous Server Services	GB Stored GB Writes Tapes GB	- 35,498	70,

Agency: TDLR

	Resource Description	Units	Stub Period	Year 1
	me Services			
IBM	CPU Hour	CPU Hour	_	
	CPU Hour - Specialty Engine	CPU Hour	-	
	IBM Mainframe Allocated Application DASD	GB	-	
	IBM Application Tapes in Storage - VTS	GB	_	
	IBM Offsite Tape Storage	Tape/Reel	-	
t an	d Mail Services	lmagaa	_	
	Print Images  Mailing Inacrtions	Images	-	
	Mailing Insertions Courier	Inserts Jobs Delivered	-	
	Courier	Jobs Delivered	-	
	Services			
	vice Tier Matrix			
	solidated Data Centers Support (ADC/SDC)			
Intel	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	-	
	Silver	Instance	6	
LIKUS	Bronze	Instance	4	
UNI		Instant -		
	Gold	Instance	-	<del></del>
	Silver	Instance	-	
Mar	Bronze  -Consolidated Support (non ADC/SDC)	Instance	-	
	(Wintel, Novell, Linux, non-Unix)			
milel	Gold	Instance	-	
	Silver	Instance Instance	- 6	
	Bronze	Instance	2	
UNI)		motante	2	
OINIZ	Gold	Instance	_	
	Silver	Instance	1	
	Bronze	Instance	- '	
	Total Service Tier Matrix Instances	motance	19	
	Email Accounts - Consolidated Email Accounts - Remote	Accounts Accounts	404	
	O365 - Exchange Plan 1	Accounts	-	
	O365 - Exchange Plan 2	Accounts	-	
	O365 - Office Suite E1	Accounts	-	
	O365 - Office Suite G1	Accounts	-	
	O365 - Kiosk Workers Plan 1	Accounts	-	
	O365 - Educational Plan A3	Accounts	-	
	O365 - Suite E3	Accounts	-	
	O365 - Suite G3	Accounts	-	
	Hosted Secure Enterprise File and Print	Accounts Instance	-	
	Enterprise i ne and i int	instance	_	
	ver Storage	_		
	solidated Data Centers (ADC/SDC) erprise Storage			
Line	Tier 1 - Mission Critical - High Speed	GB	_	
	Tier 2 - Business Critical		-	3,4
	Tier 3 - Slow I/O Limited Transaction	GB GB	-	3,4
	Tier 3 - Slow I/O Limited Transaction with replicated copy	GB	-	
Tan	e and Backup	35		
. up	Server Tape Stored - TSM	GB Stored	14,364	19,6
	Offsite Tape Storage	Tapes	36	19,0
Non	-Consolidated Service Locations	. ароб		
	Storage			
	Dedicated and Shared	GB	5,066	1,1
Tan	e and Backup	32		
. 40	Server Tape Stored - TSM	GB Stored	-	
	Server Tape - Other	GB Writes	10,204	1,4
	Offsite Tape Storage	Tapes	620	- 1,-
Othe	er Storage	. 5.2. 50	020	
	Optical Storage	GB	-	
Mis	cellaneous Server Services			
	Hardware Services Charges (HSC	N/A	-	
	Software Charge (SSC)	N/A	-	
	Hardware Maintenance - DIR Customer-Owned STM Servers	N/A	-	
	Hardware Maintenance - DIR Customer-Owned STM Servers Appliances	N/A Appliance	-	

Agency: TEA

Resource Description	Units	Stub Period	Year 1
nframe Services			
IBM COLLINA	CDLLUeur		
CPU Hour CPU Hour - Specialty Engine	CPU Hour CPU Hour	-	
IBM Mainframe Allocated Application DASD	GB	628	6
IBM Application Tapes in Storage - VTS	GB	-	
IBM Offsite Tape Storage	Tape/Reel	-	
at and Mail Services	Images	20,365	20.1
Print Images Mailing Insertions	Images Inserts	20,365	20,3
Courier	Jobs Delivered	352	3
ver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC) Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	40	
Silver	Instance	21	
Bronze	Instance	25	
UNIX	motanee	20	
Gold	Instance	3	
Silver	Instance	2	
Bronze	Instance	0	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	78	
Silver	Instance	50	
Bronze	Instance	52	
UNIX			
Gold	Instance	19	
Silver	Instance	22	
Bronze	Instance	8	
Total Service Tier Matrix Instances	<u> </u>	319	2
Utility Servers			
Email Accounts - Consolidated	Accounts	- 1	
Email Accounts - Remote	Accounts	1,454	1,4
O365 - Exchange Plan 1	Accounts		
O365 - Exchange Plan 2	Accounts	-	
O365 - Office Suite E1	Accounts	-	-
O365 - Office Suite G1	Accounts	-	
O365 - Kiosk Workers Plan 1	Accounts	-	
O365 - Educational Plan A3	Accounts	-	
		- 1	
O365 - Suite E3	Accounts		
O365 - Suite E3 O365 - Suite G3	Accounts	-	
O365 - Suite G3 Hosted Secure	Accounts Accounts	-	
O365 - Suite G3	Accounts	-	
O365 - Suite G3 Hosted Secure Enterprise File and Print	Accounts Accounts	-	
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage	Accounts Accounts	-	
O365 - Suite G3 Hosted Secure Enterprise File and Print	Accounts Accounts	-	
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC)	Accounts Accounts	-	1,2
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage	Accounts Accounts Instance	-	1,2
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed	Accounts Accounts Instance	-	1,2
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical	Accounts Accounts Instance  GB GB	-	-
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction	Accounts Accounts Instance  GB GB GB GB	-	1,2
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	Accounts Accounts Instance  GB GB GB GB	-	1,2 7,4 5,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage	Accounts Accounts Instance  GB GB GB GB GB	-	1,2 7,4 5,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations	Accounts Accounts Instance  GB	- - - - - - - - - - - - -	1,2 7,4 5,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage  Non-Consolidated Service Locations Disk Storage	Accounts Accounts Instance  GB GB GB GB GB Tapes	- - - - - - - - - - - - - - - - - - -	1,2 7,4 5,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared	Accounts Accounts Instance  GB	- - - - - - - - - - - - -	1,2 7,4 5,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup	Accounts Accounts Instance  GB	- - - - - - - - - - - - - - - - - - -	1,2 7,4 5,7 53,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM	Accounts Accounts Instance  GB		1,2 7,4 5,7 53,7 1
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM	GB G		1,2 7,4 5,7 53,7 1 55,3 512,1 74,6
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	Accounts Accounts Instance  GB		1,2 7,4 5,7 53,7 55,3 512,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Other Storage	Accounts Accounts Instance  GB		1,2 7,4 5,7 53,7 55,3 512,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared  Tape and Backup Server Tape Stored - TSM Server Tape Storage	GB G		1,2 7,4 5,7 53,7 1 55,3 512,1 74,6
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Other Storage Other Storage Other Storage Optical Storage	Accounts Accounts Instance  GB		1,2 7,4 5,7 53,7 1 55,3 512,1 74,6
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Storad - TSM Server Tape Storage Other Storage Other Storage Optical Storage  Miscellaneous Server Services	Accounts Accounts Instance  GB		1,2 7,4 5,7
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage  Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Other Storage Optical Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	Accounts Accounts Instance  GB		1,2 7,4 5,7 1 53,7 1 55,3 512,1 10,8
O365 - Suite G3 Hosted Secure Enterprise File and Print  Server Storage Consolidated Data Centers (ADC/SDC) Enterprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy  Tape and Backup Server Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Stored - TSM Offsite Tape Storage Non-Consolidated Service Locations Disk Storage Dedicated and Shared Tape and Backup Server Tape Storad - TSM Server Tape Storage Other Storage Other Storage Optical Storage  Miscellaneous Server Services	Accounts Accounts Instance  GB		1,2 7,4 5,7 53,7 1 55,3 512,1 74,6

Agency: TFC

	Resource Description	Units	Stub Period	Year 1
	me Services			
IBM		OPILLI		
	CPU Hour	CPU Hour CPU Hour	-	
	CPU Hour - Specialty Engine		_	
	IBM Mainframe Allocated Application DASD IBM Application Tapes in Storage - VTS	GB	-	
	IBM Offsite Tape Storage	GB Tape/Reel	-	
	IBM Offsite Tape Storage	таре/Кеет	- 1	
t and	d Mail Services			
	Print Images	Images	38,969	38,9
	Mailing Insertions	Inserts	-	
	Courier	Jobs Delivered	-	
	Services			
	vice Tier Matrix solidated Data Centers Support (ADC/SDC)			
	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	4	
	Silver	Instance	2	
	Bronze	Instance	11	
UNIX				
	Gold	Instance	-	
	Silver	Instance	-	
_	Bronze	Instance	-	
Non	-Consolidated Support (non ADC/SDC)			
Intel	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	1	
	Silver	Instance	1	
	Bronze	Instance	2	
UNIX	X			
	Gold	Instance	-	
	Silver	Instance	-	
	Bronze	Instance	-	
	Total Service Tier Matrix Instances		21	
Utili	ity Servers			
	Email Accounts - Consolidated	Accounts	- 1	
	Email Accounts - Remote	Accounts	-	
	O365 - Exchange Plan 1	Accounts	-	
	O365 - Exchange Plan 2	Accounts	-	
	O365 - Office Suite E1	Accounts	-	
	O365 - Office Suite G1	Accounts	-	
	O365 - Kiosk Workers Plan 1	Accounts	-	
	O365 - Educational Plan A3	Accounts	-	
	O365 - Suite E3	Accounts	-	
	O365 - Suite G3	Accounts	-	
	Hosted Secure	Accounts	-	
	Enterprise File and Print	Instance	-	
	ver Storage			
_	solidated Data Centers (ADC/SDC) erprise Storage			
Litte		CD		
	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical	GB GB	- 550	1,1
	LLIEL 4 - DUSINESS CHUCKI	GB	550	1.1
		CD		-,,
	Tier 3 - Slow I/O Limited Transaction	GB GB	-	
Tan	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy	GB GB	-	
Таре	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup	GB		
Таре	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM	GB GB Stored	2,768	
	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage	GB		
Non	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations	GB GB Stored	2,768	
Non	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations s Storage	GB Stored Tapes	2,768 34	
Non- Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations  ( Storage Dedicated and Shared	GB GB Stored	2,768	
Non- Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations t Storage Dedicated and Shared e and Backup	GB Stored Tapes	2,768	1,1
Non- Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations t Storage Dedicated and Shared e and Backup Server Tape Stored - TSM	GB Stored Tapes  GB GB Stored	2,768 34	1,1
Non- Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape - Other	GB Stored Tapes  GB GB Stored GB Writes	2,768   34   -   -   -	1,1
Non- Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations ( Storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB Stored Tapes  GB GB Stored	2,768	1,1
Non- Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage er Storage	GB Stored Tapes  GB GB Stored GB Stored GB Writes Tapes	2,768   34   -   -   -	1,1
Non- Disk	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations ( Storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB Stored Tapes  GB GB Stored GB Writes	2,768   34   -   -   -	1,1
Non- Disk Tape	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage er Storage	GB Stored Tapes  GB GB Stored GB Stored GB Writes Tapes	2,768   34   -	1,1
Non- Disk Tape	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations t Storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage er Storage Optical Storage Optical Storage Cellaneous Server Services	GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	2,768   34   -	1,1
Non- Disk Tape	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Offsite Tape Storage r Storage Optical Storage Cellaneous Server Services Hardware Services Charges (HSC	GB Stored Tapes  GB GB Stored GB Writes Tapes  GB	2,768   34   -	1,1
Non- Disk Tape	Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations t Storage Dedicated and Shared e and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage er Storage Optical Storage Optical Storage Cellaneous Server Services	GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	2,768   34   -   -   -   -   -	1,1

Agency: THECB

Resource Description	Units	Stub Period	Year
nframe Services			
CPU Hour	CPU Hour	-	
CPU Hour - Specialty Engine	CPU Hour		
IBM Mainframe Allocated Application DAS		-	
IBM Application Tapes in Storage - VTS	GB	-	
IBM Offsite Tape Storage	Tape/Reel	-	
t and Mail Services			
Print Images	Images	113,981	113,
Mailing Insertions Courier	Inserts Jobs Delivered	90,131 d 134	90,
Courier	JODS Delivered	154	
ver Services			
Service Tier Matrix Consolidated Data Centers Support (ADC/S	DC)		
Intel (Wintel, Novell, Linux, non-Unix)	•		
Gold	Instance	31	
Silver	Instance	12	
Bronze	Instance	4	
UNIX			
Gold	Instance	1	
Silver Bronze	Instance Instance	2	
Non-Consolidated Support (non ADC/SDC)	mstance	L	
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	-	
Silver	Instance	4	
Bronze	Instance	6	
UNIX			
Gold	Instance	-	
Silver	Instance	-	
Bronze	Instance	-	
Total Service Tier Matrix Instances		62	
Utility Servers			
Email Accounts - Consolidated	Accounts	337	
Email Accounts - Remote	Accounts	-	
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 2	Accounts	-	
O365 - Office Suite E1 O365 - Office Suite G1	Accounts Accounts	-	
O365 - Kiosk Workers Plan 1	Accounts	-	
O365 - Educational Plan A3	Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	-	
Hosted Secure	Accounts	-	
Enterprise File and Print	Instance	-	
Server Storage			
Consolidated Data Centers (ADC/SDC)  Enterprise Storage			
Tier 1 - Mission Critical - High Speed	GB	-	
Tier 2 - Business Critical	GB	7,053	15,
Tier 3 - Slow I/O Limited Transaction	GB	- ,550	,
Tier 3R - Slow I/O Limited Transaction wit	1	-	
Tape and Backup			
Server Tape Stored - TSM	GB Stored	25,242	79,
Offsite Tape Storage	Tapes	282	
Non-Consolidated Service Locations			
Disk Storage  Dedicated and Shared	GB	7.052	
Tape and Backup	GB	7,053	
Server Tape Stored - TSM	GB Stored	-	15,
Server Tape - Other	GB Stored GB Writes	4,875	3,
Offsite Tape Storage	Tapes	2,549	2,
Other Storage	p00	_,= 10	
Optical Storage	GB	-	
Miscollandous Sorver Services			
Miscellaneous Server Services Hardware Services Charges (HSC	N/A	1 .	
manuware pervices chaldes (FISC			
	NI/A	-	
Software Charge (SSC) Hardware Maintenance - DIR Customer-C	N/A Owned STM Servers N/A	-	

Agency: TJJD

	Resource Description	Units	Stub Period	Year 1
	e Services			
IBM	CPU Hour	CPU Hour	9	
_	CPU Hour - Specialty Engine	CPU Hour	9	
	BM Mainframe Allocated Application DASD	GB	129	1
_	BM Application Tapes in Storage - VTS	GB	540	5
	BM Offsite Tape Storage	Tape/Reel	-	1
t and	Mail Services			
	Print Images	Images	-	
_	Mailing Insertions	Inserts	-	
_	Courier	Jobs Delivered	-	
or Sa	ervices			
	ice Tier Matrix			
Cons	olidated Data Centers Support (ADC/SDC)			
Intel (\	Wintel, Novell, Linux, non-Unix)			
(	Gold	Instance	10	
5	Silver	Instance	34	
	Bronze	Instance	3	
UNIX				
_	Gold	Instance	-	
_	Silver	Instance	-	
	Bronze	Instance	-	
	Consolidated Support (non ADC/SDC)			
	Wintel, Novell, Linux, non-Unix)			
_	Gold	Instance	14	
	Silver	Instance	42	
	Bronze	Instance	1	
UNIX				
	Gold	Instance	-	
_	Silver	Instance	-	
_	Bronze	Instance	-	
Ц	Total Service Tier Matrix Instances		104	
Utilit	y Servers			
_	Email Accounts - Consolidated	Accounts	-	
_	Email Accounts - Remote	Accounts	-	
_	D365 - Exchange Plan 1	Accounts	-	
	D365 - Exchange Plan 2	Accounts	-	
	D365 - Office Suite E1	Accounts	-	
_	O365 - Office Suite G1	Accounts	-	
_	D365 - Kiosk Workers Plan 1	Accounts	-	
	D365 - Educational Plan A3	Accounts	-	
	0365 - Suite E3	Accounts	-	
_	O365 - Suite G3	Accounts	-	
_	Hosted Secure	Accounts	_	
_	Enterprise File and Print	Instance	-	
Camir	ou Storono			
	er Storage olidated Data Centers (ADC/SDC)			
	prise Storage			
7	Fier 1 - Mission Critical - High Speed	GB	-	
_	Fier 2 - Business Critical	GB	-	6,5
_	Fier 3 - Slow I/O Limited Transaction	GB	-	
	Fier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
Таре	and Backup			
5	Server Tape Stored - TSM	GB Stored	8,341	92,1
_	Offsite Tape Storage	Tapes	299	
Non-C	Consolidated Service Locations			
	Storage			
Disk S	Dedicated and Shared	GB	17,246	2,
	Sedicated and Charca			
	and Backup			
Tape		GB Stored	-	1.4
Tape	and Backup Server Tape Stored - TSM		13.862	
Tape	and Backup	GB Stored GB Writes Tapes	- 13,862 103	14,0
Tape	and Backup Server Tape Stored - TSM Server Tape - Other	GB Writes		14,0
Tape	and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage	GB Writes		14,0
Tape	and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Storage	GB Writes Tapes		14,6
Tape	and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage  Storage	GB Writes Tapes		14,6
Tape S S S S S S S S S S S S S S S S S S S	and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Storage Optical Storage	GB Writes Tapes		14,6
Tape	and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage - Storage Optical Storage	GB Writes Tapes GB		14,6
Tape S S S Other C Misco	and Backup Server Tape Stored - TSM Server Tape - Other Offsite Tape Storage Storage Optical Storage  ellaneous Server Services Hardware Services Charges (HSC	GB Writes Tapes GB N/A		1,4

Agency: TPWD

.fue.u.e	Resource Description	Units	Stub Period	Year
nframe S	ervices			
	J Hour	CPU Hour	-	
	J Hour - Specialty Engine	CPU Hour		
	Mainframe Allocated Application DASD	GB	-	
IBM	Application Tapes in Storage - VTS	GB	-	
IBM	Offsite Tape Storage	Tape/Reel	-	
_	ail Services			
	t Images	Images	-	
Cou	ing Insertions rier	Inserts Jobs Delivered	-	
on Comi			*	
er Servi Service	Tier Matrix			
Consolid	ated Data Centers Support (ADC/SDC)			
	tel, Novell, Linux, non-Unix)			
Gold		Instance	1	
Silve		Instance	19	
Bror UNIX	ize	Instance	5	
Gold	1	Instance	0	
Silve		Instance	2	
Bron		Instance	2	
	solidated Support (non ADC/SDC)			
	tel, Novell, Linux, non-Unix)			
Gold	i	Instance	2	
Silve	er	Instance	26	
Bror	nze	Instance	27	
UNIX			_	
Gold		Instance	7	
Silve		Instance	10 24	
Bron	I Service Tier Matrix Instances	Instance	125	
Tota	TOUVICE THE WAITE HISTAINCES	<b>-</b>	125	
Utility S				
	ail Accounts - Consolidated	Accounts	-	
	ail Accounts - Remote	Accounts	3,734	
	5 - Exchange Plan 1	Accounts	-	3,
	5 - Exchange Plan 2	Accounts	-	
	5 - Office Suite E1 5 - Office Suite G1	Accounts Accounts		
	5 - Kiosk Workers Plan 1	Accounts	-	
	5 - Educational Plan A3	Accounts	-	
	5 - Suite E3	Accounts	-	
	5 - Suite G3	Accounts	-	
	ted Secure	Accounts	-	
Ente	erprise File and Print	Instance	-	
Server S				
	lated Data Centers (ADC/SDC)			
	se Storage  1 - Mission Critical - High Speed	GB	-	
	2 - Business Critical	GB	-	3,
	3 - Slow I/O Limited Transaction	GB	-	٥,
	3R - Slow I/O Limited Transaction with replicated copy	GB	-	
Tape and	•			
	ver Tape Stored - TSM	GB Stored	10,698	35,
	ite Tape Storage	Tapes	110	
	solidated Service Locations			
Disk Sto	-	CD	00.070	
	icated and Shared	GB	32,273	14,
Tape and	·	CD Ct		
	ver Tape Stored - TSM	GB Stored	121 245	4,
	ver Tape - Other ite Tape Storage	GB Writes Tapes	121,345 1,512	69, 1,
Other Sto		i apes	1,012	1,
	cal Storage	GB	-	
Орш	•	, JD		
	neous Server Services			
Hard	dware Services Charges (HSC	N/A	-	
Hard Soft	dware Services Charges (HSC ware Charge (SSC) dware Maintenance - DIR Customer-Owned STM Servers	N/A N/A N/A		

Agency: TSLAC

n fu o	Resource Description	Units	Stub Period	Year
IBM	ne Services			
IDIVI	CPU Hour	CPU Hour	-	
	CPU Hour - Specialty Engine	CPU Hour		
	IBM Mainframe Allocated Application DASD	GB	-	
	IBM Application Tapes in Storage - VTS	GB	-	
	IBM Offsite Tape Storage	Tape/Reel	-	
t an	d Mail Services			
	Print Images	Images	-	
	Mailing Insertions	Inserts	-	
	Courier	Jobs Delivered	-	
ver S	Services			
	vice Tier Matrix			
Con	solidated Data Centers Support (ADC/SDC)			
Intel	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	15	
	Silver	Instance	2	
1.15.05	Bronze	Instance	4	
UNI	K Gold	Instance	1	
	Silver	Instance Instance	1	
	Bronze	Instance	1	
Non	-Consolidated Support (non ADC/SDC)			
	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	-	
	Silver	Instance	1	
<del></del>	Bronze	Instance	-	
UNI				
	Gold Silver	Instance Instance	-	
	Bronze	Instance	-	
	Total Service Tier Matrix Instances	instance	25	
			20 1	
Utili	ity Servers Email Accounts - Consolidated	Accounts	243	
	Email Accounts - Remote	Accounts Accounts	-	
	O365 - Exchange Plan 1	Accounts	-	
	O365 - Exchange Plan 2	Accounts	-	
	O365 - Office Suite E1	Accounts	-	
	O365 - Office Suite G1	Accounts	-	
	O365 - Kiosk Workers Plan 1	Accounts	-	
	O365 - Educational Plan A3	Accounts	-	
	O365 - Suite E3	Accounts	-	
	O365 - Suite G3	Accounts	-	
	Hosted Secure	Accounts	-	
	Enterprise File and Print	Instance	-	
_	ver Storage			
	solidated Data Centers (ADC/SDC) erprise Storage			
	Tier 1 - Mission Critical - High Speed	GB	-	
	Tier 2 - Business Critical	GB	8,007	4,:
	Tier 3 - Slow I/O Limited Transaction	GB	-	-,-
	Tier 3R - Slow I/O Limited Transaction with replicated copy	GB		
Тар	e and Backup			
	Server Tape Stored - TSM	GB Stored	6,711	7,
	Offsite Tape Storage	Tapes	8	
_	-Consolidated Service Locations			
DISK	Storage Dedicated and Shared	GB	-	1,
Tape	e and Backup	- 55		
	Server Tape Stored - TSM	GB Stored	-	6,
	Server Tape - Other	GB Writes	-	-,
	Offsite Tape Storage	Tapes	-	
	er Storage			
_	Optical Storage	GB	-	
Mio	callanaous Sarvar Services			
	cellaneous Server Services			
IVIIS	Hardware Services Charges (HSC	NI/A		
IVIIS	Hardware Services Charges (HSC Software Charge (SSC)	N/A N/A	-	
IVIIS	Hardware Services Charges (HSC Software Charge (SSC) Hardware Maintenance - DIR Customer-Owned STM Servers	N/A N/A N/A	-	

Agency: TVC

	Resource Description	Units	Stub Period	Year '
ilrame	e Services			
	PU Hour	CPU Hour	-	
_	PU Hour - Specialty Engine	CPU Hour		
	M Mainframe Allocated Application DASD	GB	-	
	M Application Tapes in Storage - VTS	GB	-	
IB	M Offsite Tape Storage	Tape/Reel	-	
	Mail Services			
	rint Images	Images Inserts	-	
	ailing Insertions ourier	Jobs Delivered	-	
/er Sei	rvicas			
	ce Tier Matrix			
	lidated Data Centers Support (ADC/SDC)			
	Vintel, Novell, Linux, non-Unix)			
	old	Instance	4	
_	ilver ronze	Instance Instance	-	
UNIX	TOTIZE	instance	-	
	old	Instance	_	
	ilver	Instance	-	
В	ronze	Instance	-	
	onsolidated Support (non ADC/SDC)			
	Vintel, Novell, Linux, non-Unix)			
	old	Instance	-	
_	ilver	Instance	-	
UNIX	ronze	Instance	-	
	old	Instance	-	
_	ilver	Instance	-	
В	ronze	Instance	-	
To	otal Service Tier Matrix Instances		4	
l ltility	Servers			
	mail Accounts - Consolidated	Accounts	- 1	
_	mail Accounts - Remote	Accounts	-	
	365 - Exchange Plan 1	Accounts	-	
0	365 - Exchange Plan 2	Accounts	-	
0	365 - Office Suite E1	Accounts	-	
_	365 - Office Suite G1	Accounts	-	
	365 - Kiosk Workers Plan 1	Accounts	-	
_	365 - Educational Plan A3	Accounts Accounts	-	
_	365 - Suite E3 365 - Suite G3	Accounts	-	
_	osted Secure	Accounts	-	
	nterprise File and Print	Instance	-	
Serve	r Storage			
	lidated Data Centers (ADC/SDC)			
	rise Storage			
_	er 1 - Mission Critical - High Speed	GB	-	
	er 2 - Business Critical	GB	-	
_	er 3 - Slow I/O Limited Transaction er 3R - Slow I/O Limited Transaction with replicated copy	GB GB	-	
	er 3R - Slow I/O Limited Transaction with replicated copy and Backup	GB	-	
	erver Tape Stored - TSM	GB Stored	150	3,3
	ffsite Tape Storage	Tapes	6	
Non-C	onsolidated Service Locations			
Disk S	-			
_	edicated and Shared	GB	499	
	and Backup	00.0		
	erver Tape Stored - TSM	GB Stored	-	
_	erver Tape - Other	GB Writes	-	
	ffsite Tape Storage Storage	Tapes	-	
	ptical Storage	GB	-	
0				
O Misce	Illaneous Server Services	NI/A	1	
Misce	ardware Services Charges (HSC	N/A N/A	-	
Misce		N/A N/A N/A	- -	

Agency: TWC

Resource Description	Units	Stub Period	Year '
nframe Services			
IBM	0.51111		
CPU Hour	CPU Hour CPU Hour	1,737	1,
CPU Hour - Specialty Engine IBM Mainframe Allocated Application DASD	GB GB	139 2,453	2.4
IBM Application Tapes in Storage - VTS	GB	93,819	93,8
IBM Offsite Tape Storage	Tape/Reel	124	00,0
t and Mail Services			
Print Images	Images	6,073,182	6,073,
Mailing Insertions	Inserts	1,621,219	1,621,2
Courier	Jobs Delivered	696	
ver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold Silver	Instance	4	
Bronze	Instance Instance	1	
UNIX	instance	'	
Gold	Instance	22	
Silver	Instance	5	
Bronze	Instance	28	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	32	
Silver	Instance	16 94	
Bronze UNIX	Instance	94	
Gold	Instance	4	
Silver	Instance	0	
Bronze	Instance	10	
Total Service Tier Matrix Instances		216	
Email Accounts - Consolidated Email Accounts - Remote	Accounts Accounts	-	
O365 - Exchange Plan 1	Accounts	-	
O365 - Exchange Plan 2	Accounts	-	
O365 - Office Suite E1	Accounts	-	
O365 - Office Suite G1	Accounts	-	
O365 - Kiosk Workers Plan 1 O365 - Educational Plan A3	Accounts Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	_	
Hosted Secure	Accounts	-	
Enterprise File and Print	Instance	-	
Server Storage			
Consolidated Data Centers (ADC/SDC)			
Enterprise Storage	CP	-	6
Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical	GB GB	-	6,
Tier 3 - Slow I/O Limited Transaction	GB	-	0,
Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
Tape and Backup			
Server Tape Stored - TSM	GB Stored	40,918	38,
Offsite Tape Storage	Tapes	315	
Non-Consolidated Service Locations			
Disk Storage			
Dedicated and Shared	GB	34,094	69,4
Tape and Backup	OR Others	45.000	40
Server Tape Stored - TSM Server Tape - Other	GB Stored	15,092	48,
raerver rabe - Omer	GB Writes Tapes	6,657 5,281	;
	iapes	J,ZU1	
Offsite Tape Storage		-	
Offsite Tape Storage	GB		
Offsite Tape Storage Other Storage Optical Storage	GB		
Offsite Tape Storage Other Storage Optical Storage Miscellaneous Server Services			
Offsite Tape Storage Other Storage Optical Storage  Miscellaneous Server Services Hardware Services Charges (HSC	N/A	-	
Offsite Tape Storage Other Storage Optical Storage Miscellaneous Server Services		-	

Agency: WDB

	Resource Description	Units	Stub Period	Year '
ntrar IBM	ne Services			
	CPU Hour	CPU Hour	-	
	CPU Hour - Specialty Engine	CPU Hour		
	IBM Mainframe Allocated Application DASD	GB	-	
	IBM Application Tapes in Storage - VTS	GB T(PI	-	
	IBM Offsite Tape Storage	Tape/Reel	-	
t an	d Mail Services			
	Print Images	Images	-	
	Mailing Insertions Courier	Inserts Jobs Delivered	-	
er S	Services			
	vice Tier Matrix			
	solidated Data Centers Support (ADC/SDC)			
Intel	(Wintel, Novell, Linux, non-Unix)			
	Gold	Instance	-	
	Silver Bronze	Instance Instance	-	
UNI		Instance	-	
	Gold	Instance	-	
	Silver	Instance	-	
	Bronze	Instance	-	
	-Consolidated Support (non ADC/SDC)			
Intel	(Wintel, Novell, Linux, non-Unix)	la a t =		
	Gold Silver	Instance Instance	32	
	Bronze	Instance	12	
UNI		instance	12	
	Gold	Instance	1	
	Silver	Instance	2	
	Bronze	Instance	2	
	Total Service Tier Matrix Instances		53	
l Itili	ity Servers			
Oth	Email Accounts - Consolidated	Accounts	- 1	
	Email Accounts - Remote	Accounts	425	
	O365 - Exchange Plan 1	Accounts	-	
	O365 - Exchange Plan 2	Accounts	-	
	O365 - Office Suite E1	Accounts	-	;
	O365 - Office Suite G1	Accounts	-	
	O365 - Kiosk Workers Plan 1	Accounts	-	
	O365 - Educational Plan A3 O365 - Suite E3	Accounts Accounts	-	
	O365 - Suite E3	Accounts	-	
	Hosted Secure	Accounts	-	
	Enterprise File and Print	Instance	-	
C	ver Storage			
Ser	solidated Data Centers (ADC/SDC)			
Con				
Con	erprise Storage	20		
Con	erprise Storage Tier 1 - Mission Critical - High Speed	GB	-	
Con	erprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical	GB	-	
Con	erprise Storage Tier 1 - Mission Critical - High Speed			
Con Ente	Prise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction	GB GB	-	
Con Ente	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM	GB GB GB		
Con Ente	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage	GB GB GB	-	
Tape Non	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations	GB GB GB		
Tape Non	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations Storage	GB GB GB GB Stored Tapes	- - - - 592	
Tapo Non Disk	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage - Consolidated Service Locations  Storage Dedicated and Shared	GB GB GB		
Tapo Non Disk	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations Storage Dedicated and Shared and Backup	GB GB GB GB Tapes GB	- - - - 592	
Tapo Non Disk	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy e and Backup Server Tape Stored - TSM Offsite Tape Storage - Consolidated Service Locations  Storage Dedicated and Shared	GB GB GB GB Stored Tapes	- - - - 592 52,804	28,3
Tapo Non Disk	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared a and Backup Server Tape Stored - TSM	GB GB GB GB Stored Tapes GB GB Stored	- - - - 592 52,804	28,2
Con Ente Tapo Non Disk Tapo	rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage - Consolidated Service Locations  Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape Storage or Storage	GB GB GB GB Stored Tapes  GB Stored GB GB GB Tapes	- - - 592 52,804	28,2
Con Ente Tapo Non Disk Tapo	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy a and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations  s Storage Dedicated and Shared a and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage	GB GB GB GB Stored Tapes GB	- - - 592 52,804	28,2
Tapo Non Disk	Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Storage -Consolidated Service Locations Storage Dedicated and Shared and Backup Server Tape Storage  Dedicated and Shared Server Tape Storage  Dedicated and Shared Server Tape Storage - TSM Server Tape Storage - Other Offsite Tape Storage Server Tape Storage Toffsite Tape Storage	GB GB GB GB Stored Tapes  GB Stored GB GB GB Tapes	592 52,804 - 42,545	28,2
Tapo Non Disk	rprise Storage Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage - Consolidated Service Locations  Storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape Storage or Storage	GB GB GB GB Stored Tapes  GB Stored GB GB GB Tapes	592 52,804 - 42,545	28,2
Tapo Non Disk	rier 1 - Mission Critical - High Speed Tier 1 - Mission Critical - High Speed Tier 2 - Business Critical Tier 3 - Slow I/O Limited Transaction Tier 3R - Slow I/O Limited Transaction with replicated copy and Backup Server Tape Stored - TSM Offsite Tape Storage -Consolidated Service Locations storage Dedicated and Shared and Backup Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Stored - TSM Server Tape Storage Offsite Tape Storage Toffsite Tape Storage Toffsite Tape Storage Toptical Storage Coptical Storage Coellaneous Server Services	GB GB GB GB Stored Tapes  GB GB Stored GB	592 52,804 - 42,545	28,2

Agency: TxDOT

Resource Description nframe Services	Units	Stub Period	Year 1
IBM			
CPU Hour	CPU Hour	235	2
CPU Hour - Specialty Engine	CPU Hour		
IBM Mainframe Allocated Application DASD	GB	1,536	1,5
IBM Application Tapes in Storage - VTS	GB	12,122	12,1
IBM Offsite Tape Storage	Tape/Reel	1,233	6
t and Mail Services			
Print Images	Images	-	
Mailing Insertions	Inserts	-	
Courier	Jobs Delivered	-	
ver Services			
Service Tier Matrix			
Consolidated Data Centers Support (ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)		10	
Gold	Instance	10	
Silver	Instance	63	
Bronze	Instance	13	
UNIX			
Gold	Instance	6	
Silver	Instance	8	
Bronze	Instance	5	
Non-Consolidated Support (non ADC/SDC)			
Intel (Wintel, Novell, Linux, non-Unix)			
Gold	Instance	37	
Silver	Instance	262	
Bronze	Instance	251	4
UNIX			
Gold	Instance	11	
Silver	Instance	9	
Bronze	Instance	4	
Total Service Tier Matrix Instances	motance	679	5
			-
Utility Servers			
Email Accounts - Consolidated	Accounts	-	
Email Accounts - Remote	Accounts	12,813	
O365 - Exchange Plan 1	Accounts	-	9,4
O365 - Exchange Plan 2	Accounts	-	1
O365 - Office Suite E1	Accounts	-	
O365 - Office Suite G1	Accounts	-	
O365 - Kiosk Workers Plan 1	Accounts	-	3,0
O365 - Educational Plan A3	Accounts	-	
O365 - Suite E3	Accounts	-	
O365 - Suite G3	Accounts	_	
Hosted Secure	Accounts	-	
Enterprise File and Print	Instance	-	
	•		
Server Storage Consolidated Data Centers (ADC/SDC)			
Enterprise Storage			
Tier 1 - Mission Critical - High Speed	GB	-	
Tier 2 - Business Critical	GB	-	11,7
Tier 3 - Slow I/O Limited Transaction	GB	-	
Tier 3R - Slow I/O Limited Transaction with replicated copy	GB	-	
Tape and Backup		·	
Server Tape Stored - TSM	GB Stored	106,169	184,3
Offsite Tape Storage	Tapes	509	104,3
Non-Consolidated Service Locations	rapes	อบช	
Disk Storage			
Dedicated and Shared	GB	186,959	100,9
Tape and Backup			
Server Tape Stored - TSM	GB Stored	-	1
Server Tape - Other	GB Writes	435,983	194,4
Offsite Tape Storage	Tapes	7,281	10,9
Other Storage		- , '	
<del>-</del>	GB	63	
Optical Storage			
Miscellaneous Server Services	61/A		
Miscellaneous Server Services Hardware Services Charges (HSC	N/A	-	
Miscellaneous Server Services  Hardware Services Charges (HSC Software Charge (SSC)	N/A		
Miscellaneous Server Services Hardware Services Charges (HSC			

Agency: ASU (non-billable; see Exhibit 4, Section 20)

	Resource Description	Units	Stub Period	Year
frame S	ervices			
IBM	Hour	CPU Hour	_	
	Hour - Specialty Engine	CPU Hour	-	
	Mainframe Allocated Application DASD	GB	_	
	Application Tapes in Storage - VTS	GB	-	
	Offsite Tape Storage	Tape/Reel	-	
t and Ma	il Services			
	Images	Images	-	
	ng Insertions	Inserts	_	
Cour		Jobs Delivered	-	
er Servi	ces			
Service '	Tier Matrix			
	ated Data Centers Support (ADC/SDC)			
	tel, Novell, Linux, non-Unix)			
Gold		Instance	1	
Silve		Instance	10	
Bron	ze	Instance	-	
UNIX				
Gold		Instance	10	
Silve		Instance	17	
Bron		Instance	-	
	solidated Support (non ADC/SDC)			
	tel, Novell, Linux, non-Unix)	le et		
Gold Silve		Instance	-	
		Instance	-	
Bron UNIX	ze	Instance	-	
Gold		Inctonos		
Silve		Instance Instance	-	
Bron		Instance		
	Service Tier Matrix Instances	instance	38	
Total	Octivice ther watth instances		30	
Utility Se				
	il Accounts - Consolidated	Accounts	1,658	1.
	il Accounts - Remote	Accounts	-	
	5 - Exchange Plan 1	Accounts	-	
	5 - Exchange Plan 2	Accounts	-	
	5 - Office Suite E1 5 - Office Suite G1	Accounts Accounts	-	
	5 - Kiosk Workers Plan 1	Accounts	-	
	5 - Educational Plan A3	Accounts	-	
	5 - Suite E3	Accounts	-	
	5 - Suite G3	Accounts		
	ed Secure	Accounts	-	
	rprise File and Print	Instance	-	
Server S	torane			
	ated Data Centers (ADC/SDC)			
	e Storage			
ITior :		GB	-	
	1 - Mission Critical - High Speed			
Tier 2	2 - Business Critical	GB	12,000	12,
Tier 2	2 - Business Critical 3 - Slow I/O Limited Transaction	GB GB	-	12,
Tier : Tier : Tier :	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy	GB		12,
Tier 2 Tier 3 Tier 3	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup	GB GB GB	-	12,
Tier 2 Tier 3 Tier 3	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM	GB GB GB	- - 53,685	
Tier 2 Tier 3 Tier 3 Tape and Serv	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage	GB GB GB	-	
Tier: Tier: Tier: Tier: Tape and Serv. Offsit	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations	GB GB GB	- - 53,685	
Tier : Tier : Tier : Tier : Tape and Serv Offsi Non-Cons Disk Stor	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age	GB GB GB GB Stored Tapes	- - 53,685 260	
Tier 3 Tier 3 Tier 3 Tier 3 Tape and Serv Offsi Non-Cons Disk Stor Dedi	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared	GB GB GB	- - 53,685	
Tier : Tier : Tier : Tier : Tape and Serv Offsi Non-Cons Disk Stor	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared	GB GB GB GB Stored Tapes	- - 53,685 260	
Tier z Tier z Tier s Tier s Tape and Serv Offsi Non-Cons Disk Stor Dedi Tape and	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup  er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared  Backup  er Tape Stored - TSM	GB GB GB GB Stored Tapes	- - 53,685 260	
Tier z Tier s Tier s Tape and Serv Offsi Non-Cons Disk Stor Dedi Tape and Serv Serv	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared  Backup er Tape Stored - TSM er Tape - Other	GB GB GB GB Stored Tapes GB GB Stored GB	- - 53,685 260	53,
Tier z Tier s Tier s Tape and Serv Offsi Non-Cons Disk Stor Dedi Tape and Serv Serv Offsi	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared  Backup er Tape Stored - TSM er Tape - Other te Tape - Other te Tape Storage	GB GB GB GB Stored Tapes GB GB Stored	53,685 260	53,
Tier : Tier : Tier : Tier : Tier : Tape and Serv. Offsi Non-Cons Disk Stor Dedi Tape and Serv. Serv. Offsi Other Stor	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared  Backup er Tape Stored - TSM er Tape Storage	GB GB GB GB GB Stored Tapes GB GB GB GB Tapes	53,685 260	53,
Tier : Tier : Tier : Tier : Tier : Tape and Serv. Offsi Non-Cons Disk Stor Dedi Tape and Serv. Serv. Offsi Other Stor	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared  Backup er Tape Stored - TSM er Tape - Other te Tape - Other te Tape Storage	GB GB GB GB Stored Tapes GB GB Stored GB	53,685 260	53,
Tier : Tier : Tier : Tier : Tier : Tape and Serv. Offs: Optic Optic	2 - Business Critical 3 - Slow I/O Limited Transaction 33 - Slow I/O Limited Transaction with replicated copy  Backup  er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared  Backup  er Tape Stored - TSM er Tape Storage te Tape Storage	GB GB GB GB GB Stored Tapes GB GB GB GB Tapes	53,685 260	53,
Tier : Tier : Tier : Tier : Tier : Tape and Serv. Offsi Non-Cons Disk Stor Disk Stor Serv. Offsi  Optic  Miscella	2 - Business Critical 3 - Slow I/O Limited Transaction 38 - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared  Backup er Tape Stored - TSM er Tape Stored - TSM er Tape Storage sal Storage al Storage neous Server Services	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	53,685 260	53,
Tier : Tier : Tier : Tier : Tier : Tape and Serv. Offsi Non-Cons Disk Stor Dedi: Tape and Serv. Offsi Other Sto Optic  Miscella Hard	2 - Business Critical 3 - Slow I/O Limited Transaction 3R - Slow I/O Limited Transaction with replicated copy  Backup  ter Tape Stored - TSM  te Tape Storage solidated Service Locations age cated and Shared  Backup  ter Tape Stored - TSM  er Tape - Other te Tape Storage cal Storage  al Storage  meous Server Services ware Services Charges (HSC	GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	53,685 260	53,
Tier : Tier : Tier : Tier : Tier : Tape and Serv. Offsi Non-Cons Disk Stor Dedi: Tape and Serv. Offsi Optic  Miscella Hard Softv	2 - Business Critical 3 - Slow I/O Limited Transaction 38 - Slow I/O Limited Transaction with replicated copy  Backup er Tape Stored - TSM te Tape Storage solidated Service Locations age cated and Shared  Backup er Tape Stored - TSM er Tape Stored - TSM er Tape Storage sal Storage al Storage neous Server Services	GB GB GB GB GB Stored Tapes GB GB Stored GB Writes Tapes GB	53,685 260	53,